

We are England's leading family charity. We support over 45,000 families every year with over 100 services in communities across the country. We offer practical, emotional and financial help to families and individuals in their communities.

Confidentiality

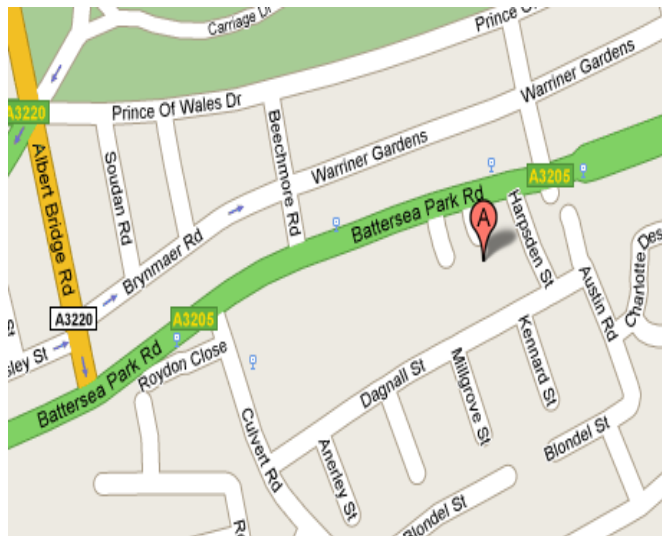
We are an independent voluntary organisation and any information you give us will be treated as confidential. However there may be times when we need to share information with other professionals. This will only happen with your consent or where you or another person is considered to be at risk.

How to Contact Us

If you would like to talk to us or find out more about what we do, please contact us at:

Family Action
Battersea Family Support Service
Chesterton Primary School
Dagnall Street
Battersea
SW11 5DT

Tel: 020 7622 1619 ex 104



Family Action
Battersea
Family Support:
Schools based project

Supporting school aged children and their families

Information for families

supporting families since 1869

Family Action Central Office

501-505 Kingsland Road, London, E8 4AU. Phone 020 7254 6251
Fax 020 7249 5443 info@family-action.org.uk www.family-action.org.uk
Registered charity n° 264713.

What Do We Offer?

We work with families who have a child at school in the Battersea area.

We are able to provide support to families who may have problems such as:

- Children's behaviour
- Parents feeling they can't cope
- Relationships with children
- Routines and positive rules for children
- Getting children to school on time
- Managing the household, for example budgeting

We work closely with other services involved with your family. We aim for these services to be coordinated for the benefit of your family.

How Do We Work?

We work with the whole family and aim to meet the individual needs of each family member.

We provide practical and emotional support, advice and information on a range of issues.

Our family support workers can visit you in your home, or if you would prefer, at your child's school.

You can talk to us about any problem relating to your family. If another service might also be useful to you, we can ask for their help, if you agree.

Tell Us Your Opinion

We welcome your views of our service. Compliments and complaints will be used to improve what we do.

If you wish to comment on our services, please either telephone or write to us at the address overleaf, or contact our Complaints Manager at our Central Office address.

How Can We Help You?

- Are you a parent or carer of a child attending school in Battersea?
- Do you need someone to talk to?
- Has your child's school talked to you about the Common Assessment Framework (CAF)?

If you think that you may benefit from our service, please contact us or your child's school for more information.

We offer a flexible service that meets the needs of your family.

When we meet with you, we will draw up an action plan with your family and agree with you the best way to help you.

For more information, please contact us using the details provided overleaf.