

We are England's leading family charity. We support over 45,000 families every year with over 100 services in communities across the country. We offer practical, emotional and financial help to families and individuals in their communities.

Confidentiality

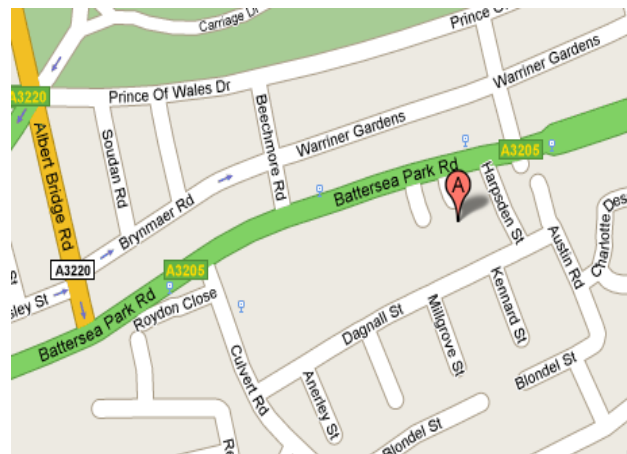
We are an independent voluntary organisation and any information you give us will be treated as confidential. However there may be times when we need to share information with other professionals. This will only happen with your consent or where you or another person is considered to be at risk.

How To Contact Us

If you would like to make a referral or to find out more about what we do, please contact us at:

Family Action Battersea
Extended Schools Service
Chesterton Primary School
Dagnall Street
Battersea
SW11 5DT

Tel: 020 7622 1619 ext 104



Family Action Central Office

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Registered charity n° 264713.



Family Action
Battersea
Extended Schools Service

Supporting school aged children and
their families

Information for professionals
supporting families since 1869

What Do We Offer?

We work with families who have a child at school in the Battersea area.

We are able to provide support to families who may have problems such as:

- Children's behaviour
- Parents feeling they can't cope
- Relationships with children
- Routines and positive rules for children
- Getting children to school on time
- Managing the household, for example budgeting

Parenting Groups

We also offer support to groups of parents. This may be through informal needs-led groups, or through evidence-based parenting programmes running over 13 weeks.

How Do We Work?

We work with the whole family and aim to meet the individual needs of each family member.

We provide practical and emotional support, advice and information on a range of issues.

Our family support workers can visit families in their home, or meet them at school if they prefer.

Support to families is offered through agreed goals and an action plan is decided on in agreement with the family.

How To Use Our Service

Referrals to the service can be made through the Common Assessment Framework. However, short pieces of work relating to one specific issue can be undertaken without a CAF.

We know that every family is different, so support is offered in a variety of ways, for example by:

- Implementing techniques in the home that strengthen boundary-setting and problem-solving
- Empowering families to recognise their own skills and abilities
- Encouraging access to local specialised resources
- Representing and advocating at agency meetings, including health and housing
- Advising parents/carers about the different aspects of parenting skills