

We are England's leading family charity. We support over 45,000 families every year with over 100 services in communities across the country. We offer practical, emotional and financial help to families and individuals in their communities.

Where we are

Family Action
Brixton Family Service
27 Josephine Ave
Brixton
London
SW2 2JY

Tel: 020 8671 5414

Fax: 020 8678 0568

Email: brixton.cs@family-action.org.uk

Opening hours

9.30am – 5.30pm Monday to Friday

10.00am – 4.30pm Saturday

Costs

Please ring us on the above number for our current costs, or check our website www.family-action.org.uk

Family Action Central Office

501-505 Kingsland Road, London, E8 4AU. Phone 020 7254 6251

Fax 020 7249 5443 info@family-action.org.uk www.family-action.org.uk

Registered charity n° 264713.



Family Action Brixton Contact Service

Our contact service provides a safe, friendly and neutral environment where children of separated families can spend time with one or both parents and sometimes other family members

supporting families since 1869

Who Are We?

Family Action Brixton provides Contact Services. We aim to provide a safe, friendly and neutral environment where children of separated families can spend time with one or both parents, and sometimes with other family members.

- We believe that all children have the right to continue or form a safe relationship with family members who are important to them
- We work to achieve the five outcomes of Every Child Matters
- We ensure the safety of children during all contact visits
- We provide a safe, accessible and stimulating environment where parents and children (including non-resident parents and other members of their families) are encouraged to re-establish, develop and enjoy their relationships
- We seek to enhance parenting skills and the quality of family relationships
- We encourage and support parents, when it is appropriate and safe to do so, to take responsibility for their own future family contact arrangements
- We access family support services to further assist families referred for contact
- We provide high-quality and timely reports for courts as required
- We provide comprehensive child and family assessments
- We tailor our services to meet more complex needs, including the provision of life-story/identity work, domestic abuse services and mediation services.

We are accredited by the National Association of Child Contact Centres (NACCC) and are a commissioned provider for CAF/CASS (Children and Families Courts Advisory and Support Service). We are experienced and skilled at working in partnership, particularly with local authorities, courts and service users and believe that this maximises the benefit that our services bring to families.

What Do We Do?

Our Services

Supervised contact:

We provide a supervised contact session of up to two hours. This session can also take place outside of the centre, if required. A report can be provided on request.

We also provide court reports and can provide support during court attendance.

Supported contact:

This is a semi-supervised contact service, with no report. This service can only take place after a minimum of three supervised sessions.

Venue-only contact:

This service is by agreement and is subject to availability. No block bookings can be made.

For more information on any of our services, please contact us using the details provided overleaf.

The Brixton Contact Centre

Brixton Contact Centre is a large Edwardian house, located 10-15 minutes walk from Brixton Underground Station. You can access Josephine Avenue from either Brixton Water Lane or Brixton Hill.

Inside the centre we have four big, child-friendly rooms, all with a choice of activities for all ages and appropriate equipment (e.g. baby changing facilities). There is also a kitchen and garden.

Our specially-trained and experienced staff provide a flexible, reliable and professional service which is tailored to individual requirements.