

We are England's leading family charity. We support over 45,000 families every year with over 100 services in communities across the country. We offer practical, emotional and financial help to families and individuals in their communities.

Islington Children's Support Service offers support to families who have children aged 5 – 13 years and who are facing challenges.

For example:

- Conflict between parents and children
- School attendance or exclusion
- Children's behaviour
- Adult relationship difficulties
- Domestic violence
- Bereavement
- Physical or mental health issues
- Discrimination
- Homelessness and low income

How to find us

**Islington Children's Support Service
Family Action**
608 Holloway Road, London N19 3PH

Buses: 17, 43 and 271. Alight at junction of Holloway Road and Fairmead or Alexander Road. Ask for Alexander Road or Manor Gardens bus stops.

Overground train: Upper Holloway Road Station

Underground train: Archway (Northern Line)
Or Holloway Road (Piccadilly Line)

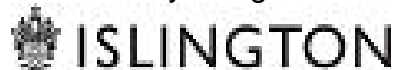
How to contact us

Tel: 020 7272 6933 Fax: 020 7272 5605

islington@family-action.org.uk

Islington Children's Support Service

is funded by Islington Council



Family Action Central Office

501-505 Kingsland Road, London, E8 4AU. Phone 020 7254 6251
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Registered charity n° 264713.



Family Action
**Islington Children's
Support Service**

For families with children aged 5-13

supporting families since 1869

What can you expect?

When we first talk, we will take some basic details and begin to get an idea of how we might be useful to you and your family.

We will arrange to meet with you as soon as we can. We will discuss with you what changes you would like to see happen and what we can do together to help you.

We will think about other organisations and people, such as family members and friends, who may also be useful to you. From this we will work out a clear plan of action, which we will write down for you.

Our staff speak several different languages, and if you need translation or interpreting services, we will provide them.

A confidential service

We are an independent organisation with close links with many services. Conversations you have with us will be confidential within the team; no information will be passed on without your permission. The only exception is where you, a child or another adult is considered to be at risk.

What do we offer?

There are many ways Islington Children's Support Service may be able to support you and your family. These include:

- Practical help and advice at home and elsewhere. This can include anything from friendly back-up to specific guidance and support on behaviour and routines.
- Regular help, at least weekly, at times suitable to you, including early mornings, evenings and weekends.
- Support groups and workshops for parents and carers, and enjoyable activities for the whole family.
- A counselling service for parents and carers.

Who are we?

Islington Children's Support Service is managed by Family Action, a national charity.

We support people whatever their race, religion, age, gender, sexual orientation or ability.

Tell us what you think

We value your feedback and constructive criticism as this enables us to continually improve the quality of the services we provide. Please tell us when things are going well and when we have made a suggestion that is not suitable for you and your family.

If you are unhappy with the service, please speak to your key worker or to our Project Manager at the address on the back of this leaflet.

We would like you to be involved in the development of the service. Please let us know if you can help.