

About Family Action

Family Action has been a leading provider of services to disadvantaged and socially isolated families for 140 years. We work with over 45,000 families every year providing practical, emotional and financial support through over 100 services based in communities across England. We build on families' strengths, supporting them to fulfil their potential and make a positive contribution to their community. We use this experience to campaign for a society free from disadvantage and social isolation.

The logo for Family Action is displayed on a white, rounded rectangular background. The word "family" is written in a lowercase, sans-serif font with a color gradient from orange to grey. The word "action" is written below it in a similar lowercase, sans-serif font, entirely in grey. The background of the entire page is a blurred photograph of a family sitting on a brown leather sofa in a living room. In the foreground, a red toy tractor with yellow wheels and a yellow seat is visible on a light-colored carpet.

family
action

Contact
Services

supporting families since 1869

Family Action Central Office

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Patron: Her Majesty the Queen. Chair: Lady Keene. Chief Executive: Helen Dent.

Contact Services

Family Action believes that good relationships lie at the heart of stable families and are the foundation of a child's ability to thrive and achieve their potential. Not all children are fortunate enough to have a stable family life all of the time, which is why we provide a range of supervised and supported contact services for children.

Our contact services provide safe, friendly and neutral environments where children of separated families can spend time with one or both parents and sometimes other family members.



Family Action Contact Services:

- work to achieve the five outcomes of Every Child Matters
- ensure the safety of children during all contact visits
- provide safe, accessible and stimulating environments where parents and children (including non-resident parents and other members of their families) are encouraged to re-establish, develop and enjoy their relationships
- seek to enhance parenting skills and the quality of family relationships
- encourage and support parents, when it is appropriate and safe to do so, to take responsibility for their own future family contact arrangements
- access family support services to further assist families referred for contact
- provide high quality and timely reports for courts as required
- provide comprehensive child and family assessments
- tailor our services to meet more complex needs, including the provision of life-story/identity work, domestic abuse services and mediation services.
- we are experienced and skilled at working in partnership, particularly with local authorities and CAFCASS (Children and Families Courts Advisory and Support Service), courts and service users and believe that this maximises the benefit that our services bring to families.

For more details about Family Action's Contact Services please contact:
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Visit our website at www.family-action.org.uk/contact