

We are England's leading family charity. We support over 45,000 families every year with over 100 services in communities across the country. We offer practical, emotional and financial help to families and individuals in their communities.

How To Contact Us

To find out more about what we do or to make a referral to our service, please contact us at:

Family Action East Birmingham
213 Yardley Road
Acocks Green
Birmingham
B27 6LZ

Tel: 0121 772 4217

Fax: 0121 753 2375

Email: east.birmingham@family-action.org.uk

Our office opening times are:

Monday to Thursday: 9am – 5pm

Friday: 9am – 4pm

Family Action welcomes everyone to our services whatever their race, religion, age, disability, gender or sexual orientation.



Family Action Central Office

501-505 Kingsland Road, London, E8 4AU. Phone 020 7254 6251
Fax 020 7249 5443 info@family-action.org.uk www.family-action.org.uk
Registered charity n° 264713.



family
action

Family Action East Birmingham

Family support and advice services

Information for professionals

supporting families since 1869

Who Are We?

Family Action East Birmingham is part of Family Action, the UK's leading family charity.

We offer advice, information and practical support to families living in Acocks Green, Aston, Bordesley Green, Fox Hollies, Hall Green, Highgate, Hodge Hill, Small Heath, South Yardley, Sparkbrook and Tysley.

We work with families affected by issues such as:

- Child behaviour/relationship difficulties and parenting skills
- Domestic abuse
- Physical or mental disabilities
- Mental health problems (tiers 1 and 2)

Family Action East Birmingham are particularly experienced in working with families from various cultural backgrounds. As many of our staff are bilingual or multilingual we are also able to provide families with a service in their first language.

We are currently able to provide services in:

Bengali, Urdu, Punjabi, Gujarati, Mirpuri, Somali and Arabic.

The Services We Provide

We are able to provide:

- Family support for vulnerable children and families
- Home visits and outreach parenting support
- Welfare and financial advice
- One-to-one work with children
- Trips and activities for children and families during holidays
- A 12-week accredited parenting programme (running once a year)
- **Horn of Africa Family Well-being Project** – A city wide family support service targeted towards the needs of Horn of Africa communities
- **BME Gateway Advice Service** – Advice and signposting sessions held in Acocks Green, Bordesley Green and Small Heath. This service is open:
 - Tuesdays: 10am – 12pm at Acocks Green
 - Wednesdays: 10am – 12pm at Bordesley Green
 - Thursdays: 10am – 12pm at Small Heath

Please call 0121 772 4217 for more information regarding these services.

Safeguarding And Working In Partnership

Family Action believes that every child has the right to be safe and that the welfare of children and young people is paramount. We are committed to safeguarding and promoting the welfare of children and we work in close partnership with other organisations to achieve this.

Family Action East Birmingham's services are also developed and delivered through a variety of partnerships – with children, parents, other voluntary and community groups and statutory services including social care, health, education and housing.