

WHAT IS THE HOPE SERVICE

The HOPE Service is a partnership project between Domestic Violence Service (Keighley), Family Action and Owlet Children and Family Centre.

With a team of four specialist workers spread out over the three centres we aim to deliver quality services to children and their families across the Bradford district.

In support of this aim we have developed robust partnerships with other service providers working in the fields of domestic abuse and safeguarding children. These partnerships enable us to offer a range of support services to both children and mothers in order to protect and aid their recovery.

HOW TO GET IN TOUCH OR MAKE A REFERRAL

Anyone, including mothers/carers can make a referral. (Agency referrals will only be accepted where the mothers/carers consent has been obtained).

Simply look at the geographical areas covered by the three organisations shown below and contact the one nearest to where the family lives.

Domestic Violence Service (Keighley)
HOPE Project
PO Box 79
KEIGHLEY
BD21 2UD
Tel: 01535 210999
Fax: 01535 690905
Email: children@keighleydvs.org



Family Action
HOPE Project
207 Cutler Heights Lane
BRADFORD
BD4 9JB
Tel: 01274 651652
Fax: 01274 782020
Email: bradford@family-action.org.uk



Owlet Children and Family Centre
HOPE Project
Barn Croft
Off Owlet Road
SHIPLEY
BD18 2JG
Tel: 01274 436600
Fax: 01274 530879
Email: elke.crunden@bradford.gov.uk



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HOPE Project

Help Overcome Personal Experience

DVS Keighley, Family Action and
Owlet Children and Family Centre working in
partnership to deliver services to children and young
people across the district

**A District-wide service
for children and young
people who have
experienced or witnessed
domestic abuse**

**Zero Tolerance
of abuse against
women and children**

WHAT SUPPORT DOES THE HOPE SERVICE OFFER

CHILDREN'S WORK

Many women will have children who have been affected by either witnessing or experiencing domestic abuse. Thousands of children live in fear in their own homes

We offer sensitive support to children to help them cope with their feelings and to adapt to a life free from abuse.

Children may spend time individually with one of our children's workers or join a children's group.

WHO IS THE SERVICE FOR

- Children over the age of 5 years
- Children living within the Bradford Metropolitan District
- Children who have experienced/witnessed domestic abuse.

SERVICES OFFERED

- Safety work – To promote the safety of children who have experienced domestic abuse by developing individual safety strategies for children and where appropriate through the use of the “Protective behaviours” model, to enable them to keep themselves safe.
- Recovery work – To promote the recovery of children who have lived with domestic abuse by providing a safe environment in which they can express their own feelings and move towards recovery.
- Preventative work – To raise awareness of the issue of domestic abuse and its impact on the lives of children and young people. via work in schools, training and presentations.

CONSENT

All work is offered subject to the consent of the child and the mother/carer. Plans for work, changes to the work, case closure or referral to other services will only take place after discussion with the child, mother/carer.

EQUAL OPPORTUNITIES

Our equal opportunities policy ensures that the service offered is inclusive of the needs of all children/families regardless of ethnicity, disability, religious belief, class or sexual orientation. Where the needs of the child/family can not be met by the service every effort will be made to accommodate those needs via partnership working e.g. the use of interpreters or by effective signposting to a more appropriate service.