

We are England's leading family charity. We support over 45,000 families every year with over 100 services in communities across the country. We offer practical, emotional and financial help to families and individuals in their communities.

How To Contact Us

For more information on our services or to make a referral please contact us at:

Family Action Leicester
6 Seymour Street
Leicester
LE2 0LB

Tel: 0116 242 8450

Family Action Leicester offers many other services in the Leicester, Leicestershire and Rutland areas. We also deliver the Freedom Programme practitioners training.

The Leicester Children's Support Service is run by Family Action Leicester, a national charity that provides practical, emotional, therapeutic and financial support to individuals and families. We work with families whatever their race, religion, language, age, gender, sexual orientation or disability.

Family Action Leicester receives funding from Leicester City Council for this service.

Family Action Central Office

501-505 Kingsland Road, London, E8 4AU. Phone 020 7254 6251
Fax 020 7249 5443 info@family-action.org.uk www.family-action.org.uk
Registered charity n° 264713.

The logo for Family Action, featuring the words "family" and "action" in a stylized, rounded font. "family" is positioned above "action", and both are written in a light blue color. The text is set against a white, rounded rectangular background that is tilted slightly to the right. The background of the entire page is a repeating pattern of small, light blue house icons.

Family Action Leicester Children's Support Service

Providing support for families in the City where parents have a mental health issue, learning disability, physical disability or severe illness

supporting families since 1869

Who Is The Service For?

Leicester Children's Support Service works with children whose parents may encounter difficulties in their parental role because of mental health, learning or physical disability or severe illness.

We work with children who are experiencing:

- Problems at school
- Poor self esteem/isolation
- Bullying
- Family crisis or a breakdown in routines at home
- Marginalisation due to discrimination, homelessness/frequent house moves, uncertain status or language barriers

What Do We Offer?

We assess the family's needs and co-ordinate a support plan in partnership with the family and other agencies involved.

We help family members to:

- Develop routines around getting to school, mealtimes and bedtimes
- Improve communication and behaviour
- Cope better with difficult family issues by increasing resilience and developing agreed practical strategies
- Make use of other resources and support in the community

How Do We Work?

We provide flexible and practical support at home and in other places – such as schools or community centres – as appropriate to the child and their family.

Our Family Support Workers are available early and late evenings or weekends, and recognise that families need help around certain daily tasks. We will generally work with families for up to 6 months at a time and ongoing support is sometimes available.

The Leicester Children's Support Service is based on Family Action's Building Bridges Model of working with the whole family.

Our funders require that all referrals are from families living in the City, with at least one child in the family between the ages of 5-13 years old.

How To Make A Referral

We accept referrals from all statutory and voluntary agencies, community organisations and faith groups. Families and children are also welcome to self-refer.

We cannot offer support to a child without the consent of a parent or guardian, and we expect referrers to discuss referral with members of the family, preferably completing the referral form with them.

For an informal discussion, or to make a referral, contact the Project Manager on: 0116 242 8450