

We are England's leading family charity. We support over 45,000 families every year with over 100 services in communities across the country. We offer practical, emotional and financial help to families and individuals in their communities.

How To Contact Us

For more information or to make a referral, please contact us at:

Family Action Leicester
6 Seymour Street
Leicester
LE2 0LB

Tel: 0116 242 8450

Family Action Leicester receives funding from Leicestershire County Council for this service.

Family Action Central Office

501-505 Kingsland Road, London, E8 4AU. Phone 020 7254 6251
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Registered charity n° 264713.



family
action

Family Action
Leicester
Promoting Active
Choices Team (PACT)

Providing therapeutic work with children (up to 18 years) and families living in Leicestershire

supporting families since 1869

Who We Are

PACT are a team of qualified and experienced social workers who specialise in therapeutic work with children, young people and their families who live in the county of Leicestershire.

How We Work

We can offer appointments at our office in Leicester, or where appropriate, at venues close to where children and young people are based.

Before starting work we explore with children, young people, their carers and social workers how we can best meet their needs. Most of our work is undertaken on a 1:1 basis (including play work and use of creative materials), but may also involve group work and family work.

We normally work with children and young people for up to 6 months.

Who Can Access The Service

Children and young people (up to 18 years) who:

- are 'Looked After', or have been assessed by Children's Social Care as 'in need' (subject to a child protection plan, or formal safeguarding procedures or on the margins of care) **and** who have experienced emotional trauma as a result of sexual, physical or emotional abuse, neglect, domestic violence, or loss and change.

OR

- have displayed sexually abusive behaviour and are subject to procedures under chapter 9 (CUSAB) of the Local Safeguarding Children Board Procedures.

OR

- are subject to Adoption or Special Guardianship Orders and are in need of support to prevent placement breakdown.

How To Make A Referral

Referral to the PACT service is through completion of a Family Action referral form by Children and Young People's Services.

All referrals must be for children rather than adults. However, we may occasionally be able to work with adults if we assess this is crucial to the work we are doing with the child.

For advice about referrals please contact the duty worker at Family Action Leicester on 0116 242 8450.