

## Something you want to say



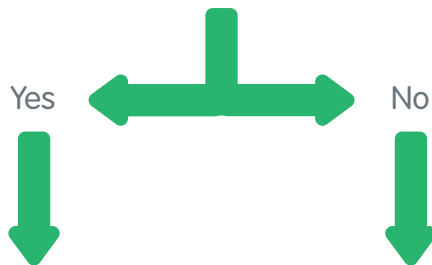
Are you able to speak to the member of staff you normally deal with or their manager?



Speak to them about it

Contact the Complaints Manager

## Are you satisfied with the outcome?



Good!

Contact the Complaints Manager who will explain the next steps

## About Family Action

Family Action is a charity committed to building stronger families by delivering innovative and effective services and support that reaches out to many of the UK's most vulnerable people.

We seek to empower people and communities to address their issues and challenges through practical, financial and emotional help.

### How to Contact us

**Family Action**  
 24 Angel Gate,  
 City Road,  
 London,  
 EC1V 2PT  
 T: 020 7254 6251  
[info@family-action.org.uk](mailto:info@family-action.org.uk)  
[www.family-action.org.uk](http://www.family-action.org.uk)

### Family Action Head Office

24 Angel Gate, City Road, London, EC1V 2PT  
 T: 020 7254 6251  
[info@family-action.org.uk](mailto:info@family-action.org.uk) [www.family-action.org.uk](http://www.family-action.org.uk)

Registered Charity no: 264713. Registered Company Limited by Guarantee in England and Wales: 01068186. Patron: Her Majesty the Queen.  
 Chair: Bryan Portman MBA FCCA FCIS. Chief Executive: David Holmes CBE  
 Vice Patrons: Christine Davies CBE. Dr Andrew McCulloch. Dame Denise Platt DBE.  
 Katie Vanneck-Smith. Professor Harriet Ward CBE.

## Comments Compliments & Complaints

We want to hear from you!



