

25th March 2015

Media Release

Family Action launches new Training and Consultancy Service

Today, Family Action launches its brand new Training and Consultancy Service, offering expert knowledge, specialist training and professional consultancy to other organisations and agencies working with vulnerable families, children and individuals.

This new service draws on Family Action's almost 150 year history of real, practical experience of working with disadvantaged families across the country.

Family Action Training and Consultancy offers organisations, the NHS, local authorities, groups and individuals the following services:

Training

- A wide range of flexible training options enabling employees to support families and individuals more effectively, including those with complex and multiple needs
- Bespoke training designed, delivered and tailored to your individual organisation's needs, requirements and preferences
- Spot purchased or individually commissioned training courses or workshops, delivered at times and locations of your choosing
- A range of relevant and up to date courses, currently including but not limited to:
 - Child Protection - Foundation (1 day)
 - Effective Recording and Report Writing (1 day)
 - Engaging Hard to Reach Families(1 day)
 - Mental Health First Aid (2 day accredited course, delivered on demand or on an open access basis from a range of our Family Action venues).

All training is delivered by expert and highly skilled practitioners with recent or current experience of working with vulnerable families and individuals.

Our Quality Assurance processes ensure all training is delivered to the highest quality standards, and we are committed to continuously monitoring and evaluating the impact of our training and the outcomes of delegates' learning.

Consultancy

- Professional yet practical consultancy services covering all aspects of family support and engagement
- Training and practical support to implement proven evaluation measures Support for staff to identify and implement appropriate interventions with families and to improve action planning, monitoring and recording
- Support to improve practice through development and delivery of practice reviews, introduction of case history discussions and staff cultural change programmes

All our consultants are all skilled practitioners with extensive experience of working across multiple sectors. They understand the challenges facing organisations in the current climate and are experts in providing organisations with the tools and strategies to develop and improve services and implement and manage change.

David Holmes CBE, Chief Executive of Family Action, said: "Family Action has an established history of sharing best practice and our specialist experience, supporting others to work with individuals and families with a range of different needs and challenges.

"We are delighted that our new Training and Consultancy Service offers an opportunity to continue to build on this, and we are committed to supporting other organisations to develop the strategies, services and staffing solutions that we know make a real and lasting difference to families and individuals."

Notes to the editor

About Family Action Training and Consultancy Services

For more information about the service, please contact us:

Call: 020 3640 2303

Email: T&C@family-action.org.uk

Visit www.family-action.org.uk

About Family Action

Family Action is a charity committed to building stronger families by delivering innovative and effective services and support that reaches out to many of the UK's most vulnerable people.

We seek to empower people and communities to address their issues and challenges through practical, financial and emotional help.

Our work is wide-ranging and includes help for parents-to-be, the provision of many Children's Centres in local communities, intensive family support, emotional health and wellbeing services, counselling, mediation and therapies, support in schools and financial grants programmes.

www.family-action.org.uk