



**Building
stronger
families**

**SEN and Disability
Information, Advice
and Support**

sendias

Warwickshire

(formerly Parent Partnership Service)

We provide

advice, information and support on all matters relating to special educational needs and disabilities (SEND)

We can help you if:

You are a parent or carer of a child or young person with SEN or a disability

or

You are a young person up to the age of 25 with SEN or a disability

Our service is free, impartial and confidential

We aim to

- Work in partnership with parents, children and young people in order to achieve positive outcomes
- Provide information to help parents, children and young people to be fully involved and make informed decisions about the outcomes they wish to achieve
- Ensure the views, wishes and feelings of parents, children and young people are heard and valued by all professionals
- Develop positive relationships between parents, children, young people and all agencies involved, including schools, colleges, the local authority and voluntary organisations

We will often work with parents and their children together, but we can also provide a direct and separate service to children and young people.

We can offer confidential, impartial advice to young people (16+) if requested.

How can we help?

We can provide:

- Impartial and confidential advice by telephone or email
- Individual casework
- Help with preparing for, and supporting at meetings
- Liaison across a range of agencies
- Support for parents and young people during an Education, Health & Care (EHC) assessment
- Access to an Independent Supporter during the EHC assessment
- Support during the transfer of a Statement of SEN to an EHC Plan
- Advice on school based support for children and young people with SEND who do not have an Education, Health & Care Plan in place
- Help with writing letters, reports and filling in forms
- Advice on local policy and practice including the Local Offer, Personal Budgets, the law on SEN & Disability, Health & Social Care
- Support in resolving disagreements , including help with preparation for mediation and tribunals
- Advice on exclusions
- Signposting to local or national sources of advice and support

How to contact us

You can contact us directly or ask your school or other professional to pass on your details and we will be in touch

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Delivering
**independent
support**



This service is part of Family Action, a national charity committed to building stronger families.