

# Child Contact Intervention Volunteers, Peterborough

## An introduction to the project

Peterborough Child Contact Centre operates on several levels of interventions available to parents seeking contact with their children who they do not live with. Our service offers to provide a safe environment where staff can support and facilitate the delivery of safe Child Contact Interventions as appropriate

## Aim

- Children are kept safe and their emotional well being is safeguarded during contact with family members; some of whom may have been assessed as posing a level of risk to them;
- Positive relationships are facilitated between a child and their non-resident family members wherever possible;
- Parents are supported practically and emotionally to make supervised contact sessions a positive experience for their child/ren wherever possible;
- Harmful or abusive contact is recognised, reported and steps taken to reduce or remove any such harm or abuse.

## Time Commitment Required

Sessions are usually of 2 hours duration, and occasionally there may be additional traveling time required for peripatetic service delivery.

Sessions are not guaranteed and may be weekly or monthly as required

We are looking for a minimum of a 6 month commitment.

## Key responsibilities

1. To support the delivery of safe and effective child contact interventions including, but not confined to, supported, supervised, sustained, handover and indirect contact.
2. To adhere to National Association of Child Contact Centres (NACCC) enhanced minimum standards.
3. To ensure you have an understanding of, and comply with, Family Action's procedures for promoting and safeguarding the welfare of children and vulnerable adults
4. To ensure effective participation and representation of service users.
5. To contribute to the collection and analysis of information required by funders and Family Action and provide accurate reports if necessary.
6. To implement the principles of Family Action's Equal Opportunities Policy in every aspect of your work and positively promote the principles of the policy amongst colleagues, service users and other members of the community.
7. To comply with Family Action's Health and Safety Policy, Data Protection Policy and to protect the health, safety and welfare of yourself and others.

8. To work flexibly as may be required by the needs of the service and carry out any other reasonable duties as required.
9. To demonstrate, at all times, Family Action's values, which underpin Family Action's mission of 'building stronger families' by:
  - a. Being people focused
  - b. Reflecting a 'can do' approach
  - c. Striving for excellence in everything we do
  - d. Having mutual respect for everyone we work with, work for and support through our services

Family Action is a safer recruitment employer. Volunteer candidates will be subject to DBS checks and references will be required.

All applicants will be fully trained and regular supervision will be offered as part of this volunteering opportunity.

**We welcome applications from all sections of the community.**

Please send your application to [Katherine.Putko@family-action.org.uk](mailto:Katherine.Putko@family-action.org.uk)