Role Title: Family Support Volunteers

Service: Birmingham North/East/South Intensive Family Support and Birmingham Think Family Project

Hours: Minimum 4 hours per week for at least 6 months

Intensive Family Support

Family Action North/East/South Birmingham offer intensive family support to families who have a child/children aged between 0-17 years old. We provide intensive family support to families where safeguarding issues have been identified and children are subject to Child Protection plans, Looked After Care Plans or are Children In Need.

The service is a time limited intervention which delivers and manages high quality, tailor made support services. Our team consists of Family Support Workers and Social Workers providing advice, assistance and support to children, young people and families.

Think Family

Family Action Think Family Team is a new approach that will make it easier for families to access the right support at the right time. Our Think Family team provide services that provide support for the whole family across Birmingham at all levels of complexity. Family Action’s Think Family Team aims to; improve family relationships so that individuals are able to support each other when problems arise, work with family’s/individuals to improve opportunities for work or training, improve school attendance and reduce anti social behaviour and crime.

Introduction to the role

We are looking for Family Support Volunteers to volunteer in our teams to provide emotional and practical support to service users in their home or community settings by offering support with; signposting, supporting with attending appointments, Supporting with play and stimulation, supporting with organising the home environment and offering support accessing local amenities. This role will enhance the support provided by the family support workers and will empower young people and their families to make positive changes in their lives.

A minimum commitment of 4 hours per week for at least 6 months is required. Appointments are also subject to Family Action receiving an enhanced disclosure from the Disclosure and Barring Service that we consider acceptable.
Key Responsibilities:

- To attend the appropriate volunteer training provided by Family Action.
- To attend monthly supervision groups.
- To meet families in their homes as well as community venues.
- To support families appropriately, as outlined in the plan of support.
- To report and record contacts with service users.
- To uphold Family Action’s values of Can Do, Excellence, People-Focused and Mutual Respect
- To ensure you have an understanding (appropriate to your role) of, and comply with Family Action’s procedures for promoting and safeguarding the welfare of children and vulnerable adults and to report any safeguarding concerns to the project manager or senior practitioner.
- To comply with Family Action’s health and safety policy, data protection policy and to protect your own and other’s health, safety and welfare.

As a volunteer with Family Action you will be provided with a range of training opportunities such as:

- Child Protection Foundation
- Protection of Vulnerable Adults
- Equality and Diversity
- E-Induction

For more information please contact Beverley Leddington at beverley.leddington@family-action.org.uk or telephone 0121 683 8911.

To apply, please email a completed application form to beverley.leddington@family-action.org.uk

Applications will be considered on a rolling basis