

Supervised Contact Centre Facilitator
Supervised Contact Centre, Douglas, Isle of Man
£19, 580 - £22, 139 per annum
37 hours per week (Monday- Saturday inclusive)

Family Action is a charity committed to building stronger families by delivering innovative and effective services and support that reaches out to many of our community's most vulnerable people. We seek to empower people and communities to address their issues and challenges through practical and emotional help.

As a SCC Facilitator you will ensure that children are kept safe and their emotional well being is safeguarded during contact with family members who have been assessed as posing a level of risk to them.

You will assess the quality of parenting observed during the supervised contact and ensure that all supervised contact sessions are managed to ensure as positive experience for the children as possible. You should recognise any risks of harm and intervene appropriately to de-escalate the risks or bring in additional support as required to safeguard the children.

You will need to be educated to level three or above with a recognised professional qualification in social work, health, education or equivalent, and evidence of a commitment to continuing learning and professional development.

You should demonstrate ability to work with families in conflict and the importance of remaining impartial, objective and focused on the needs of the child/children at all times

We are forward looking, ambitious and with a commitment to continuous improvement. We are a people focused, can-do organisation, which strives for excellence in all we do and operate with mutual respect. If you share these values and behaviours and have the necessary skills then we look forward to hearing from you.

Appointments are subject to Family Action receiving an enhanced disclosure from the Disclosure and Barring Service that we consider acceptable.

For an application pack and further information, please visit www.family-action.org.uk/workingwithus

Please email completed application forms to: completed.application21@family-action.org.uk

Closing date: 07 March 2018, 09:00

Interview date: TBC

Family Action offers good working conditions, a comprehensive training programme and a Group Personal Pension Scheme (GPPS). We welcome applications from all sections of the community.