



LILY Advisor

Swaffham, Norfolk

£11.87 per hour (Grade 2 Point 16)

Sessional (as and when) basis

The Borough Council of King's Lynn and West Norfolk has been commissioned by Norfolk County Council and the CCG to promote the use of [Ask LILY](#) as a resource to combat social isolation and reduce loneliness. The Borough Council is working in partnership with five local voluntary organisations to provide LILY Advisors (based on a 'social prescribing' model of support) to help people referred to Ask LILY to engage with their local communities and to build personal resilience.

Family Action is one of the five voluntary organisations and we are very excited to be part of this innovative project. There will be an opportunity for you to generate your own work by making contact with local voluntary and professional groups to promote Ask LILY but you will also need to be able to respond to referrals made to LILY by the Borough Council. Clients will live in the West Norfolk CCG area, which includes Swaffham and surrounding areas, and some parts of Breckland.

This is a sessional role with no guaranteed hours; hours available will depend upon appointments booked by the LILY Advisor and referrals received to the service. Depending on the quality of applications, we may appoint more than one applicant to the post.

There will be two elements to the role:

- The first element will be to receive referrals to the Ask LILY service and to visit people in their homes or in a community venue to undertake an assessment. You will then develop a strength based action plan with them to identify their personal interests and goals and the outcomes they would like to achieve. The plan should take into account any physical, mental or environmental barriers and how they can be managed or overcome. The aim is to be creative in considering how to empower people, support them to link with their communities, and build resilience. You will be able to offer up to four additional one-to-one appointments and telephone support to support them to implement the action plan and reach their goals. The final step will be to review the action plan and the outcomes.
- The second element of the role is to promote Ask LILY to a wide range of community groups and professionals and in community venues – from Parish Councils and schools to supermarkets and village halls. You will be expected to be proactive in making contact with these groups to make appointments and this may include evenings and weekends.

The successful candidate will need to have experience of working one to one with adults in the community, in a voluntary or paid role, building relationships, empowering, and encouraging them to recognize and build on their strengths. Knowledge of the wider determinants of health, including social, economic and environmental factors; an



understanding of mild to moderate mental health problems and some knowledge of social welfare advice is essential. You will also need to have a good knowledge of services in the local area and the ability to maintain effective working relationships and a positive attitude towards collaborative work with peers, colleagues and other professionals. You will need to be confident in speaking to groups and promoting Ask LILY and community events.

We are forward looking, ambitious and with a commitment to continuous improvement. We are a people focused, can-do organisation that strives for excellence in all we do and operates with mutual respect. If you share these values and behaviours and have the necessary skills then we look forward to hearing from you.

Appointments are subject to Family Action receiving an enhanced disclosure from the Disclosure and Barring Service that we consider acceptable.

For an application pack and further information, please visit www.family-action.org.uk/workingwithus

Please email completed applications to: completed.application22@family-action.org.uk

Closing date: Monday 01 October 2018, 9am

Interview date: Friday 12 October 2018

Family Action offers good working conditions, a comprehensive training programme and a Group Personal Pension Scheme (GPPS). We welcome applications from all sections of the community.