

## Intensive Family Support Worker

Service: Think Family Support Project Birmingham

Salary: Grade 2 pt 11-15: £19,580 – £22,139

Hours: 37 hours per week

### An introduction to the service/project:

The Think Family service provides family support to families experiencing complex needs across the City of Birmingham. Families will be provided with a support package tailored to meet their individual needs providing support from 1-5 hours per week over a 5-9 month period.

Think Family Support is a holistic and whole family approach to ensure good outcomes.

### Think Family Support ensures:

- A dedicated worker, dedicated to the family
- Practical 'hands on' support
- A persistent, motivational and challenging approach
- Whole Family Multi-Agency Assessments, considering the family as a whole
- Whole Family Multi-Agency Plans, focused on agreed outcomes with the family

### An introduction to the role and key responsibilities:

To provide a family support service for families with complex needs.

To work within the context of the Early Help /Common Assessment Framework (FCAF) as part of an integrated children, young people and families service, to adhere to FCAF protocols and procedures and to act as the Lead professional as appropriate. To work closely in partnership with other agencies for e.g.: children's services to support children who are subject to open CIN or CP plans.

### Person requirements (skills/experience)

- Educated to level three or above with a recognised professional qualification in social work, health, education or equivalent, and evidence of a commitment to continuing learning and professional development. Or evidence of working towards qualification.
- Demonstrated experience of working with children and families, including experience of working within the family home and community settings
- An understanding of good parenting and of risk factors and safeguarding concerns to children and vulnerable adults.

- An understanding of the role of statutory and voluntary organisations providing care and the ability to negotiate with other service providers and to influence their response in order to improve the service provided to families under your care.
- Good communication skills, both verbal and written, in English. This should include the ability to keep good records and to give accurate information to a diverse user group. This will also include the ability to produce reports for external agencies e.g. case conferences
- An ability to work independently and as part of a team, to work flexibly.
- Ability to drive and have the use of own car.

We are forward looking, ambitious and with a commitment to continuous improvement. We are a people focused, can-do organisation, which strives for excellence in all we do and operate with mutual respect. If you share these values and behaviours and have the necessary skills then we look forward to hearing from you.

*Appointments are subject to Family Action receiving an enhanced disclosure from the Disclosure and Barring Service that we consider acceptable.*

For an application pack and further information, please visit [www.family-action.org.uk/workingwithus](http://www.family-action.org.uk/workingwithus)

Please email completed applications to: [completed.application17@family-action.org.uk](mailto:completed.application17@family-action.org.uk)

Closing date: 28 October 2018; 17:00

Interview date: TBC

*Family Action offers good working conditions, a comprehensive training programme and a Group Personal Pension Scheme (GPPS). We welcome applications from all sections of the community.*