



Service User Participation and Engagement Worker

Bradford Therapeutic Service

£23,067 - £25,408 FTE per annum, £13,840 - £15,245 pro rata per annum

22.2 hours per week

Temporary contract – 6 months from start date

Family Action's Bradford Therapeutic Service for Children and Families is a trauma informed systemic service that offers a range of therapeutic solutions to children young people and their families who have experienced sexual abuse, witnessed domestic abuse or experienced a traumatic bereavement. After a period of service redesign, the service is now seeking to consult better with the service user group and establish systems, forums and processes to allow service user feedback to drive further service development.

Educated to degree level /NVQ level 3 or above. A qualification in youth work would be particularly desirable but equivalent experience will also be considered. The successful candidate will demonstrate some understanding of a trauma informed approach to working with children and their families and will have experience of facilitating groups. They will be dynamic, have excellent engagement skills, and have experience of working creatively with children and families

The post holder will work with service users to reflect upon service design and delivery and establish their ongoing involvement in the further development of our innovative trauma informed therapeutic service. The post holder will be creative and innovative in their approach to consultation and eliciting service user voice with children and parents who have had experience trauma through sexual abuse, domestic abuse and traumatic bereavement. The post-holder will help review existing evaluation material and recruit key parents and children to consult with on a range of service developments. They will work closely with the specialist trauma therapists and the clinical leads to drive forward changes to service as a result of service user feedback.

We are forward looking, ambitious and with a commitment to continuous improvement. We are a people focused, can-do organisation that strives for excellence in all we do and operates with mutual respect. If you share these values and behaviours and have the necessary skills then we look forward to hearing from you.

Appointments are subject to Family Action receiving an enhanced disclosure from the Disclosure and Barring Service that we consider acceptable.

For an application pack and further information, please visit www.family-action.org.uk/workingwithus

Please email completed applications to: completed.application16@family-action.org.uk

Closing date: 02 January 2019, 9am

Interview date: TBC

Family Action offers good working conditions, a comprehensive training programme and a Group Personal Pension Scheme (GPPS). We welcome applications from all sections of the community.