



Starlight WellFamily Co-ordinator

£13,533 - £14,840 per annum (£33,383 to £36,606 per annum FTE) inclusive of Inner London Weighting

15 hours per week, temporary contract until March 2020

Make a Difference to Families of children and young people with health needs

Family Action's Hackney WellFamily Service has been providing practical, emotional, financial support to families experiencing mental health issues since 1996. We are delighted to have been awarded one year's funding under City & Hackney CCG's Healthier Hackney Grant to deliver support to families with a child/young person who has been diagnosed with a physical or mental health issue or a disability.

Often, there is very little support available for families during the period when children are diagnosed with a health issue or disability. Underlying social and practical issues often impact upon families' abilities to manage childhood illnesses closer to home. Our Starlight WellFamily Service will support families who need tailored information, advice and practical support, as well as short term emotional support to increase: levels of confidence and resilience; skills, activities and behaviours that support their child's health as well as improve/protect their own physical and emotional wellbeing.

We know that a high proportion of families facing complex social issues and/or mental health problems have poorer health and social care outcomes than the wider population around them. Through this project, you will narrow this gap by identifying and addressing the underlying social and mental health issues impacting disadvantaged families, and we will deliver positive improvements in outcomes such as wellbeing, mental health, resilience, confidence, and more. The service will offer up to 8 sessions of emotional and practical support and you will have extensive experience of delivering and supervising staff to provide robust biopsychosocial assessments that are child focused and the experience of using systemic interventions and systems thinking.

You will oversee the day to day service management and administration of the Starlight WellFamily service. You will have the confidence and experience of working within a health or social care setting and have the skills to work closely to develop this exciting new pilot service with health and social care professionals, such as, the Starlight Ward, Children's A&E, Homerton Perinatal Service, GPs, Children's Learning Disability Service at Hackney Ark, CAMHS, Children's Centres and schools .

You will have robust safeguarding, risk assessment and case file auditing skills.

You will have experience of producing detailed, high quality reports including monitoring and evaluation reports, highlighting impact and outcomes and using databases.



You will have an understanding of Equal Opportunities and the impact of ill health, deprivation and discrimination and you will have a commitment and enthusiasm for improving the lives and opportunities of children, young people and adults experiencing health problems

Appointments are subject to Family Action receiving an enhanced disclosure from the Disclosure and Barring Service that we consider acceptable.

For an application pack and further information, please visit www.family-action.org.uk/workingwithus

Please email completed applications to: completed.application28@family-action.org.uk

Closing date: Wednesday 24th April 2019 at 10am

Interview date: Friday 26th April 2019