



Job Title: COMMUNITY SUPPORT WORKER (Central and Eastern European Communities)

Hours: 18.5 hours Per Week

Grade 1 Point 6 – 10

Service: BRADFORD PERI NATAL SUPPORT SERVICE

Reports To: Perinatal Coordinator (Community Engagement Lead)

JOB FUNCTION

The service is an early intervention, low intensity service for those with low level (mild to moderate) diagnosed or non diagnosed mental health issues or those who are at risk of developing mental health issues in the perinatal period (the period around the birth of a baby).

To help support service users from CEE communities to access the service; whilst negotiating, brokering and advocating for these service users needs in relation to the service. To flag up gaps in delivery and barriers to access and help the service address these gaps by developing relationships with CEE community groups and leaders and recruiting CEE language speakers as volunteers. To provide some engagement work as led by the engagement plan/activity plan and the Community Engagement lead such as drop-ins and groups.

PRINCIPLE ACCOUNTABILITIES:

1. To be involved in the delivery of engagement activities in line with service plans and the activity plan, targeted specifically at CEE communities.
2. To help the service recruit more CEE language speaking volunteers and help the service develop relationships with CEE community groups
3. To signpost as appropriate, helping CEE parents not appropriate for the Perinatal Support Service to access other universal services.
4. To facilitate drop in and group support for referred parents and their babies as directed by the Perinatal Community Engagement Lead.
5. To help parents from CEE communities access the assessment process and facilitate some low level peer mentor support as required.



6. To broker and advocate for CEE parents needs in relation to the service. To flag up gaps in delivery and barriers to access and help the service address these gaps.
7. To establish and maintain effective liaison with statutory and voluntary mental health services, attending relevant meetings as necessary, to help ensure users receive coordinated help and support.
8. To feed through any safeguarding concerns to the Perinatal Safeguarding Lead and the Community Engagement Lead and work in partnership to ensure that children and families are kept safe.
9. To provide data to the Outcomes and Impact Lead with support from the Engagement Team, to be fed through to Funders and Family Action.
10. To be able to evidence Family Action's values at all times, which underpin Family Action's mission of 'building stronger families' by:
 - a) Being people focused
 - b) Reflecting a 'can do' approach
 - c) Striving for excellence in everything we do
 - d) Having mutual respect for everyone we work with, work for and support through our services



PERSON SPECIFICATION

Essential

Knowledge and Experience

1. Some experience of offering support (paid or unpaid) to vulnerable individuals or families.
2. Fluent in English and at least two of the following; Slovakian, Hungarian, Russian, Polish, Czech, Latvian
3. An understanding of living in the Better Start Bradford area
4. To demonstrate some personal insight into how emotional distress, stress and social isolation can impact on families and parenting.
5. A willingness to learn about child and adult Safeguarding issues and a commitment to implementing relevant policies and procedures.
6. A commitment to undertake any training required to fulfil the needs of this role including IT training as appropriate
7. A good level of knowledge about the services available to CEE communities and of the differing CEE community groups and needs in Better Start Bradford

Skills and Abilities

1. A confident and professional approach to working with parents and excellent listening skills.
2. Ability and enthusiasm to work willingly with direction, supervision and training and the ability to take constructive feedback and criticism well.
3. Knowledge of health and safety issues and an ability to take responsibility for the health, physical well-being and safety of the adults and children attending the service.



4. A commitment to equal opportunities for all and a commitment to non-judgemental practice. Also an understanding of the impact of deprivation and discrimination on communities, families and individuals.

8. To be able to evidence Family Action's values at all times, which underpin Family Action's mission of 'building stronger families' by:
 - e) Being people focused
 - f) Reflecting a 'can do' approach
 - g) Striving for excellence in everything we do
 - h) Having mutual respect for everyone we work with, work for and support through our services