



Data and Performance Manager

Home-based with frequent travel to Head Office and Family Action services

30 hours (4 days) per week

Grade 4 (upper) £31,563 – £34,635 per annum, plus home working allowance

Permanent Contract

As the Data and Performance Manager you would lead on a range of work areas for the organisation. From visiting any one of our 140+ services, helping staff and managers to gain improved insights from data, to supporting training delivery or drafting analytical performance reports for Board members and colleagues, no two days would be the same.

We are looking for a dynamic individual with substantial experience in the field of performance management, including complex data analysis within services for children and families. Someone who can examine the detail and bring it life through clearly articulated reasoning, whilst also seeing the big picture and the context of why performance is good or needs to be improved.

Your role would be pivotal in identifying lines of enquiry that require careful follow up via audit and case reviews. So right from the off, you would be helping us to provide the best possible services for families, keep people safe, learn more about our services and understand what staff and managers need.

We require someone with substantial experience of working with a broad range of data related to services for people. You therefore need to have a good working knowledge of different services for children and adults, relevant legislation, national policy and the work of regulators and inspectorates. Expertise and experience in defining data requirements and developing new business systems to meet those requirements is also essential.

Most of all we want someone who reflects who we are as an organisation: forward looking, with a commitment to the people we work with and continuously improving our services. We are a people focused, can-do organisation that strives for excellence and operates with mutual respect. If you share these values and behaviours and have the necessary skills and experience, then we look forward to hearing from you.

Appointments are subject to Family Action receiving an enhanced disclosure from the Disclosure and Barring Service that we consider acceptable.

For an application pack and further information, please visit www.family-action.org.uk/workingwithus

Please email completed applications to: completed.application19@family-action.org.uk

Closing date: 25th June 2019, 5pm

Interview date: 9th July 2019

Family Action offers good working conditions, a comprehensive training programme and a Group Personal Pension Scheme (GPPS). We welcome applications from all sections of the community.