

Volunteer Role Description

Child and Family Support Service 0-19 - Barrow Child & Family Support Volunteer

Location – Barrow / Dalton

Time commitment – regular commitment required (to be agreed at interview)

How you can help us – by sharing and embracing Cumbria’s vision of ‘a great place to grow up and for children and young people to have the opportunity to become everything they want to be’.

What’s involved

- Working alongside our Child & Family Support Workers in workshops and group interventions, to facilitate parents’ understanding of their child’s needs and improve the wellbeing of parents and their children.
- This role would involve offering support for both parents/carers, children and young people within Children’s Centres and outreach venues in our community.
- Build up knowledge and understanding of local resources and community, statutory and voluntary services.
- To assist families to access, build and maintain effective relationships with the Centres and other support services.
- To undertake training (appropriate to your role) according to the needs of the service.
- To be able to evidence Family Action’s values at all times, which underpin Family Action’s mission of ‘building stronger families’ by:
 - a) Being people focused
 - b) Reflecting a ‘can do’ approach
 - c) Striving for excellence in everything we do
 - d) Having mutual respect for everyone we work with, work for and support through our services
- To ensure you have an understanding (appropriate to your role) of, and comply with Family Action’s procedures for promoting and safeguarding the welfare of children and vulnerable adults.
- To comply with Family Action’s Diversity & Equality Policy and our Ethical Policy in every aspect of your work and positively promote the principles of these policies amongst colleagues, service users and other members of the community.
- To comply with Family Action’s Health and Safety Policy, Data Protection Policy and to protect your own and others’ health, safety and welfare.

This role would suit people who:

- Have a friendly and approachable manner
- Have the ability to be part of a team
- Understand the importance of confidentiality
- Communicate sensitively with parents/carers and their children
- Have good spoken and written English skills
- Be enthusiastic, committed, trustworthy and reliable
- Be supportive and non-judgmental

What's in it for you?

- Gaining experience and confidence within a professional setting
- Developing knowledge around Child & Family Support
- An excellent opportunity to develop new and existing skills.
- Improving your CV and employability
- A sense of fulfilment in affecting positive change in the lives of parents / carers
- Making a real contribution to supporting parents/carers and in turn their children within the local community
- Being part of a friendly and dedicated team.
- Out of pocket expenses.

Training and support you will receive

As a volunteer with Family Action, you will get:

- Access to our standard e-learning package, giving you a great basic introduction to topics such as Safeguarding and Equality and Diversity.
- Face-to-face training to ensure that you are fully equipped with the knowledge and skills needed for this role.
- Regular meetings with your supervisor to discuss any challenges you are facing, and celebrate your progress in the role.
- Ongoing support from your supervisor and the wider team.