

**Child & Family Coordinator, Cumbria's 0-19 Child and Family Support Service, Carlisle**

**37 hours per week**

**Grade 3 (lower): £26,949 - £29,573 per annum**

**Permanent Contract**

Family Action is a charity committed to building stronger families by delivering innovative and effective services and support that reaches out to many of the UK's most vulnerable children, young people and their families. We seek to empower people and communities to address their issues and challenges through practical, financial and emotional help. Family Action are working in Cumbria to deliver the 0-19 Child & Family Support Service.

We are looking for an enthusiastic and passionate individual who will share and embrace Cumbria's vision of 'A great place to grow up and for children and young people to have the opportunity to become everything they want to be by;

- Providing Localised coordination and quality assurance of home based child and family support services. Ensuring appropriate practical and emotional support is provided to children, young people and their families, through a mixed programme of home visiting, workshops, closed groups and structured learning sessions delivered within local centres, family homes and the wider community.
- To deputise for the Child & Family Support Service Manager in their absence, and provide holiday cover for the other Child and Family Coordinators.
- To support the delivery of the homebased Family support service by holding a small caseload of the most complex cases (Level Three) as appropriate; supporting the delivery of targeted groups and offering support and reflective supervision through managing a team of Child and Family Workers, Child Play and Learning Workers and & Information, Advice and Admin Officers.
- By supporting the Child and Family Support Service Manager to develop workforce to secure improvement and sustain effective progress of the 0-19 Child and Family Support Service.

You will have a level 4 or above in a relevant qualification in community work, education, health, social work, counselling/family therapy, early years or equivalent.

You will have at least two years' experience in a leadership role and experience of staff management in a similar role. Experience of providing case management oversight and providing outcome focussed supervision to manage caseloads. You will have extensive experience of providing support to families, young people and children.

You will have a proven ability of leading teams to a common vision and through times of change and transformation.

A good understanding of the development needs of children and of parenting and a solid understanding of mental health and disability issues, drug and alcohol use, domestic violence, gangs, county lines, CSE, FGM, and poverty and the way these impact on children and family life.

The post will involve working across the Carlisle locality. You must have access to a vehicle for business purposes and be able to travel frequently, with the expectation you will work collaboratively with Family Action & key delivery partners across the Carlisle locality.

Our Values: People Focus, Mutual Respect, Excellence in all we do and a Can Do attitude.  
If you can relate to these and have the necessary skills and attitude we can offer you:

- A competitive salary, leave entitlement and pension scheme.
- Career development opportunities.
- A full induction and on-going quality training.
- The opportunity to become part of national Family Action initiatives.
- Managed workloads and regular supportive and reflective supervision.

**For an application pack and further information, including the benefits we offer, please visit [www.family-action.org.uk/workingwithus](http://www.family-action.org.uk/workingwithus).**

**Please email completed applications to: [completed.application17@family-action.org.uk](mailto:completed.application17@family-action.org.uk)**

**Closing date:** 8<sup>th</sup> February 2021, 9am

**Interview date:** To be confirmed

Family Action offers good working conditions, a comprehensive training programme and a Group Personal Pension Scheme (GPPS). We welcome applications from all sections of the community.

Appointments are subject to Family Action receiving an enhanced disclosure from the Criminal Records Bureau which we consider acceptable.