

**Children with Complex Needs (CwCN) Manager, Family Support Service Isle of Man, Douglas**  
**37 hours per week**  
**Grade 4 (lower): £34,717 - £38,736 per annum**  
**Permanent Contract**

Isle of Man Family Action Services include Family Support Team, which is a voluntary service commissioned by the Department of Health and Social Care. Family Support service offers a holistic, whole family approach, with a view to improve outcomes for children and families. In addition, Family Action also provides supervised contact session for looked after children.

Whilst Family Support Workers often work in the community or from home, Supervised Contact Centre team is based in the Douglas office. Supervised Contact Facilitators are carrying out sessions with families and children who can no longer reside in the family home.

The successful post holder will support the Operational Manager in the delivery of the Family Support Service ensuring that the service delivers child-centred, evidence-based and timely support to children and families. Providing an expert focus on our interventions, assessments and planning for families with a children with complex needs as defined by section 17 of the Children Act 1989 – all needs drafting as per the local legislation.

The post holder will be required deputise for the Operational Manager for all aspects of the service; with a particular focus on providing support and supervision to Family Support Workers carrying complex needs cases. In addition, the post-holder may at times be required to hold a small caseload of relevant cases.

**Our Values: People focus, Mutual Respect, Excellence-in-all-we do and a Can-Do attitude.**

If you can relate to these and have the necessary skills and attitude we can offer you:

- A competitive salary, leave entitlement and pension scheme
- Career development opportunities
- A full induction and on going quality training
- The opportunity to become part of Family Action initiatives
- Flexible working hours
- Managed work loads with regular supportive and reflective supervision

**For an application pack and further information, including the benefits we offer, please visit [www.family-action.org.uk/workingwithus](http://www.family-action.org.uk/workingwithus).**

**Please email completed applications to: [completed.application20@family-action.org.uk](mailto:completed.application20@family-action.org.uk)**

**Closing date:** 5<sup>th</sup> February 2021, 9am

**Interview date:** TBC



Appointments are subject to Family Action receiving an enhanced disclosure from the Disclosure and Barring Service that we consider acceptable.

Family Action offers good working conditions, a comprehensive training programme and Group Personal Pension Scheme (GPPS). We welcome applications from all sections of the community.