



FOOD Club Support Worker, FOOD Clubs, Bristol and BANES
14.8 hours per week (Tuesday, Wednesday and Friday)
Grade 1 (upper): £17,555 - £19,471 per annum pro rata
Temporary Contract until 31st March 2022

Do you have excellent communication and interpersonal skills? Do you want to join an organisation that makes a difference? If so, we have an exciting opportunity and would love to hear from you.

Family Action is a charity that transforms lives by providing practical, emotional and financial support to those who are experiencing poverty, disadvantage and social isolation. We have been building stronger families since 1869 and today we work with over 60,000 families a year in around 160 community based services, as well as supporting thousands more through our national programmes and our grants programmes.

Rapidly expanding in response to increased demand, you will join Family Action's FOOD (Food On Our Doorstep) programme at a time when it is more essential than ever. You will be an essential part of delivering FOOD Club's mission to:

- Provide regular access to a sustainable supply of food to people at risk of food insecurity
- Encourage families to access local support services and be signposted to other agencies
- Increase disposable income for local families to improve their life chances and wellbeing
- Reduce the amount of food being sent to landfill in the UK by utilising surplus food

As FOOD Club Support Worker you will ensure the programme is delivered to a high standard day-to-day, supporting as many families as possible as effectively as possible. You'll be an excellent communicator who is passionate about delivering high quality customer service, with a clear understanding of food hygiene standards and procedures.

If you have previous experience in at least one of the following environments: retail, health & safety, environmental health, education and/or previous work with families, we would love to hear from you.

Family Action is forward looking, ambitious and has a commitment to continuous improvement. We are a **people focused, can-do** organisation that strives for **excellence** in all we do and operates with **mutual respect**. If you share these values and behaviours and have the necessary skills then we look forward to hearing from you.

In return we can offer you flexible working, generous leave entitlements, a group personal pension scheme, eye care vouchers, a cycle to work scheme and other great benefits. We have an excellent wellbeing offer and we'll invest in your professional development with on-going quality training and career development opportunities. You'll have the chance to work for a dynamic and high-performing service that makes a difference, and join an established, innovative organisation that values your opinion and encourages learning.

Family Action welcomes applications for all sections of the community.

For an application pack and further information, including the benefits we offer, please visit www.family-action.org.uk/workingwithus.

Please email completed applications to: completed.application29@family-action.org.uk

Closing date: 17th March 2021, 9am

Interview date: TBC

Appointments are subject to Family Action receiving an enhanced disclosure from the Disclosure and Barring Service that we consider acceptable.