



# ISAID!



**Impartial Support Advice and Information on Disability and special educational needs**

**Are you a Young Person aged 16-25 with SEND, living in Ealing and in Need of some Advice & Support?**

**[isaidealing@family-action.org.uk](mailto:isaidealing@family-action.org.uk)**

**Advice Line: 0203 978 8989**

**[www.ealing-isaid.org.uk](http://www.ealing-isaid.org.uk)**

**Sycamore Lodge, 1 Edgecote Close, Ealing, W3 8PH**

Impartial Support,  
Advice and  
Information on  
Disability and SEN

Ealing  
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- **Special educational needs** are when you need extra support to learn things.
- The law says that you can get **information, advice and support**.



**You can come to us if you want some help with getting the right kind of:**

- **Support at school, college or training**
  - Health services
  - Care and support

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Building  
stronger  
families

Most people who are 16 years old or more and have finished Year 11 can make their own decisions about their school or support.

If you would like a **parent or carer** to help then that is ok. It is up to you.

If you are **under 16** years old, we will need to talk to you and your **parents or carers** to support you in making decisions.

Our service is **confidential**. That means our meetings will be **private**. We will only tell people what we talk about if you say it is ok.

We also need to tell someone if we think you are in danger of being hurt.



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**Our service is impartial. This means we will not tell you what to do. **We will not take sides.****

**We will give you the information and support you need to make your **own choices.****



**We can help you talk to professionals, and can also tell you about other organisations that might help you.**

## We can Support you with the Following:

- Advice, information and support on education, health and social care issues
- Help to complete SEN-related paperwork and filling out forms
- Preparing for meetings with your school / college (and we can come with you)
  - Exclusions
  - Annual Reviews