

Mental Health Worker, Lewisham Supported Housing, Forest Hill, London

30 hours per week

Grade 2 (lower): £19,281.08 - £21,419.19 (£23,780 - £26,417 FTE) per annum inclusive of Inner

London Weighting

Permanent Contract

At Family Action we transform lives by providing practical, emotional and financial support to those who are experiencing poverty, disadvantage and social isolation. We have been building stronger families since 1869 and today we work with more than 60,000 families in over 150 community based services, as well as supporting thousands more through national programmes and grants.

We are a long established Supported Housing Service that is contracted to deliver our specialist mental health housing provision in the Borough of Lewisham. We have a diverse service user group that reflects the diversity of the London Borough of Lewisham. This is an exciting opportunity to join our dynamic and innovative team, utilizing the Recovery Model and a Trauma Informed Approach to support service users, many with complex needs and presentations, into independent living within a period of 2 years. We are creative in responding to local challenges and changing needs and are committed to service user involvement and co-production in all that we do.

An introduction to the role and key responsibilities

We are looking for an enthusiastic and pro-active individual to join our service. You will have the opportunity to manage your own caseload with support and supervision and to work as part of a team. The successful candidate will utilise the Recovery Star tools and a strength based, Trauma Informed model to promote independence and plan resettlement into the community. You will ensure action Plans are formulated with clear objectives and SMART outcomes, agreed jointly with service users and reviewed regularly in liaison with relatives, care co-ordinators and relevant others. We are committed to the principles of Co-Production and there is an expectation to encourage and support service users to be fully involved in all aspects of service delivery. You will be expected to carry out full risk assessments of service users, incorporating the views of any other agencies involved and of the service users themselves. We have a successful volunteer programme to support delivery of action plans and you will have the opportunity to supervise a volunteer for which full training and support will be given. As part of our commitment to developing the skills of service users we deliver a comprehensive workshop programme which all staff are given training and support to co-deliver.

All tasks and responsibilities are currently being carried out in line with government advice with regard to social distancing and health and safety measures. This will include working via teams/zoom as well as presence on scheme.

Your skills

Qualified to at least NVQ level 3 Health and Social Care or equivalent qualification.

Minimum of 2 year's experience in mental health work, either as a member of staff or as a volunteer.

Knowledge of the recovery model, Trauma Informed Care, and principles of co-production

Ability to work weekends and bank holidays on a rota basis

Family Action welcomes applications from all sections of the community. We are committed to Equality, Diversity & Inclusion in all that we do and know that greater diversity will lead to even greater results for families and children.

What will we offer you?

We'll offer you flexible working hours, a generous pension scheme and leave entitlements, eye care vouchers, a cycle to work scheme and other great benefits. We have an excellent wellbeing offer and we'll invest in your professional development with on-going quality training and career development opportunities. You'll join an established, supportive and high-performing service and have the opportunity to thrive in an innovative, non-hierarchical organisation that values your opinion, encourages learning and has the needs of children and families at its core.

We are forward looking, ambitious and committed to continuous improvement. We are a **people focused, can-do** organisation, which strives for **excellence** in all we do and operates with **mutual respect**. If you share these values and behaviours and have the necessary skills then we look forward to hearing from you.

Please complete an application form to be considered for the role. For an application pack and further information visit www.family-action.org.uk/workingwithus.

Please email completed applications to: completed.application7@family-action.org.uk

Closing date: 9th August 2021, 9am

Interview date: 16th August 2021

Appointments are subject to Family Action receiving a satisfactory disclosure from the Disclosure and Barring Service.