

**Senior Mental Health Worker, Lewisham Supported Housing Service**

**Based in London, Forest Hill (onsite and homebased)**

**37 hours per week over 7 days**

**Grade 3 (lower) Point 20-23: £30,862 - £33,512 per annum, inclusive of Inner London**

**Weighting**

**Permanent Contract**

**An introduction to the service/project**

We are a long established Supported Housing Service that is contracted to deliver our specialist mental health housing provision in the Borough of Lewisham. We have a diverse service user group that reflects the diversity of the London Borough of Lewisham. This is an exciting opportunity to join our dynamic and innovative team, utilizing the Recovery Model and a Trauma Informed Approach to support service users into independent living within a period of 2 years. We are creative in responding to local challenges and changing needs and are committed to service user involvement and co-production in all that we do.

**Your impact**

We are looking for an enthusiastic, pro-active and experienced person to join our team. You will hold a case load as well as working with the project manager in leading the team, which will include supervising volunteers and project workers. The successful candidate will utilise the Recovery Star tools and a strength based, Trauma Informed model to promote independence and plan resettlement into the community. You will ensure Action Plans are formulated with clear objectives and SMART outcomes, agreed jointly with service users and reviewed regularly in liaison with relatives, care co-ordinators and relevant others. We are committed to the principles of Co-Production and there is an expectation to encourage and support service users to be fully involved in all aspects of service delivery. You will be expected to carry out full risk assessments of service users, incorporating the views of any other agencies involved and of the service users themselves. We have a successful volunteer programme to support delivery of action plans and you will supervise staff and volunteers for which full training and support will be given. As part of our commitment to developing the skills of service users we deliver a comprehensive workshop programme which all staff are given training and support to co-deliver.

All tasks and responsibilities are currently being carried out in line with government advice with regard to social distancing and health and safety measures. This will include working via teams/zoom as well as presence on scheme.

**Your skills**

- Qualified to at least NVQ level 3 Health and Social Care or equivalent qualification.
- Minimum of 2 years' experience in mental health supported housing or similar environment, supervisory experience desirable
- Knowledge of the Recovery approach, Trauma Informed Care, and principles of Co-Production
- To work weekends and bank holidays on a rota basis
- You will have a strong track record in service delivery and a focus on quality, performance and safeguarding. You will be passionate about engaging our service users in all aspects



of our work including co-production. We want to hire a 'can-do' and energetic senior who will build and sustain positive working relationships with key Health and Social Care partners.

At Family Action we transform lives by providing practical, emotional and financial support to those who are experiencing poverty, disadvantage and social isolation. We have been building stronger families since 1869 and today we work with more than 60,000 families in over 150 community based services, as well as supporting thousands more through national programmes and grants.

We are committed to Equality, Diversity & Inclusion in all that we do and welcome applications from all sections of the community. We particularly welcome applications from Black, Asian and minority ethnic candidates, LGBTQIA+ candidates and candidates with disabilities because we are committed to increasing the representation of these groups at Family Action. We know that greater diversity will lead to even greater results for families and children and strive for our workforce to be truly representative of the diverse communities we support. We offer a guaranteed interview scheme for disabled applicants and will reimburse your travel cost if you attend an interview.

#### **What will we offer you?**

We'll offer you a generous pension scheme and leave entitlements, eye care vouchers, a cycle to work scheme and other great benefits. We have an excellent wellbeing offer and we will invest in your professional development with on-going quality training and career development opportunities. You'll join an established, supportive and high-performing service and have the opportunity to thrive in an innovative organisation that values your opinion, encourages learning and has the needs of children and families at its core.

We are forward looking, ambitious and committed to continuous improvement. We are a **people focused, can-do** organisation, which strives for **excellence** in all we do and operates with **mutual respect**. If you share these values and behaviours and have the necessary skills then we look forward to hearing from you.

**For an application pack and further information please visit:**

[www.family-action.org.uk/get-involved/work-us/current-vacancies/](http://www.family-action.org.uk/get-involved/work-us/current-vacancies/)

**Please email completed applications to:** [completed.application10@family-action.org.uk](mailto:completed.application10@family-action.org.uk)

**Closing date:** Tuesday 1<sup>st</sup> February 2022 at 09:00am

**Interview date:** TBC

Appointments are subject to Family Action receiving a satisfactory disclosure from the Disclosure and Barring Service.

**DEADLINE EXTENDED – if you have already submitted an application form you are not required to re-apply.**