

FOOD Club Assistant, Birmingham FOOD Clubs

Based in Birmingham

22.2 hours per week

Grade 1 (upper): £17,731 - £19,666 FTE (£10,638.60 - £11,799.60 per annum)

Fixed term contract until 31 March 22, with a possibility of this being extended

At Family Action we transform lives by providing practical, emotional and financial support to those who are experiencing poverty, disadvantage and social isolation. We have been building stronger families since 1869 and today we work with more than 60,000 families in over 150 community based services, as well as supporting thousands more through national programmes and grants.

The Family Action FOOD (Food On Our Doorstep) programme aims to:

- Provide regular access to a sustainable supply of food to people at risk of food insecurity
- Encourage families to access local support services and be signposted to other agencies
- Increase disposable income for local families to improve life chances and wellbeing
- Reduce the amount of food being sent to landfill in the UK by utilising surplus food

The FOOD Club Support Worker will support all aspects of the day-to-day running of the clubs to ensure we offer our members a high-quality service.

Previous experience in either retail, health and safety, environmental, health, education, working with families is desirable, but not essential.

You will have an enthusiasm for delivering high-quality customer service and have a clear understanding of food hygiene standards and procedures and will be passionate about supporting members of the community to access low-cost, high-quality food.

We are committed to Equality, Diversity & Inclusion in all that we do and welcome applications from all sections of the community. We particularly welcome applications from Black, Asian and minority ethnic candidates, LGBTQIA+ candidates and candidates with disabilities because we are committed to increasing the representation of these groups at Family Action. We know that greater diversity will lead to even greater results for families and children and strive for our workforce to be truly representative of the diverse communities we support. We offer a guaranteed interview scheme for disabled applicants and will reimburse your travel cost if you attend an interview.

What will we offer you?

We'll offer you flexible working hours, a generous pension scheme and leave entitlements, eye care vouchers, a cycle to work scheme and other great benefits. We have an excellent wellbeing offer and we will invest in your professional development with on-going quality training and career development opportunities. You'll join an established, supportive and high-performing service and have the opportunity to thrive in an innovative organisation that values your opinion, encourages learning and has the needs of children and families at its core.

We are forward looking, ambitious and committed to continuous improvement. We are a **people focused, can-do** organisation, which strives for **excellence** in all we do and operates with **mutual**



respect. If you share these values and behaviours and have the necessary skills then we look forward to hearing from you.

For an application pack and further information please visit:

www.family-action.org.uk/get-involved/work-us/current-vacancies/

Please email completed applications to: completed.application28@family-action.org.uk

Please note we do not accept CVs without a completed application form.

Closing date: Friday 28th January 2022 at 9:00am

Interview date: Date/TBC

Appointments are subject to Family Action receiving a satisfactory disclosure from the Disclosure and Barring Service.

Advert deadline extended