



**Child and Family Support Service Manager, Cumbria's 0-19 Child and Family Support Service Based in Carlisle**

**37 hours per week (full-time)**

**Grade 4 (lower) point 29-33: £35,064 - £39,123 per annum**

**Permanent Contract**

At Family Action we transform lives by providing practical, emotional and financial support to those who are experiencing poverty, disadvantage and social isolation. We have been building stronger families since 1869 and today we work with more than 60,000 families in over 150 community based services, as well as supporting thousands more through national programmes and grants.

Family Action have successfully been awarded the contract to deliver the 0-19 Child & Family Support Service in Allerdale, Barrow, **Carlisle** and Copeland. We are looking for a passionate and resilient individual, with direct practice experience, to manage and lead Family Actions Carlisle team and service. You will lead a team to ensure that children are able to get the right support and the right time in line with priorities across the 0-19 age range and have a clear commitment to working in a one team integrated approach.

You will have experience in managing and leading a team of staff and volunteers; have proven knowledge of evidence based outcome work with families, alongside robust safeguarding and risk management experience. You will be highly motivated, enthusiastic and inspirational manager, passionate about enabling children and families to reach their full potential that requires investment in multi-agency relationship.

The post will involve working across the Carlisle locality and occasional travel across Cumbria. Therefore, a UK Driving License with access to own transport or the means to travel around the locality daily is essential.

We are committed to Equality, Diversity & Inclusion in all that we do and welcome applications from all sections of the community. We particularly welcome applications from Black, Asian and minority ethnic candidates, LGBTQIA+ candidates and candidates with disabilities because we are committed to increasing the representation of these groups at Family Action. We know that greater diversity will lead to even greater results for families and children and strive for our workforce to be truly representative of the diverse communities we support. We offer a guaranteed interview scheme for disabled applicants and will reimburse your travel cost if you attend an interview.

**What will we offer you?**

We'll offer you flexible working hours, a generous pension scheme and leave entitlements, eye care vouchers, a cycle to work scheme and other great benefits. We have an excellent wellbeing offer and we will invest in your professional development with on-going quality training and career development opportunities. You'll join an established, supportive and high-performing service and have the opportunity to thrive in an innovative organisation that values your opinion, encourages learning and has the needs of children and families at its core.

We are forward looking, ambitious and committed to continuous improvement. We are a **people focused, can-do** organisation, which strives for **excellence** in all we do and operates with **mutual**



**respect.** If you share these values and behaviours and have the necessary skills then we look forward to hearing from you.

**For an informal discussion regarding this post please contact Emma Scott, Operational Manager on 07929731021.**

**For an application pack and further information please visit:**  
[www.family-action.org.uk/get-involved/work-us/current-vacancies/](http://www.family-action.org.uk/get-involved/work-us/current-vacancies/)

**Please email completed applications to: [completed.application26@family-action.org.uk](mailto:completed.application26@family-action.org.uk)**

**Closing date: Wednesday 9<sup>th</sup> February 2022 at 12:00 (noon)**  
**Interview date: Wednesday 23<sup>rd</sup> February 2022**

Appointments are subject to Family Action receiving a satisfactory disclosure from the Disclosure and Barring Service.

ID: 247