# VIDEO PLAN

## Video Plan: Special Guardianship Support Service

## Objectives

* Explain the Special Guardianship Support Service
* Signpost to helpline contact details

## Length

90-120 Seconds

|  |  |  |  |  |  |
| --- | --- | --- | --- | --- | --- |
| **Scene/Section** | **Visuals** | **Audio** | **Text** | **Cutaways** | **Notes** |
| Title | * Title clip with families |  |  |  |  |
| Intro | * Talking head | Hi, I’m Ayse Hassan and I’m the Head of Helpline at Family Action.  Family Action's Special Guardian Support Service is here to help you by offering a reliable source of support, information and guidance.  Our aim with this service is to support special guardians and improve the outcomes of the children in your care. | Ayse Hassan, Head of Helpline |  |  |
| SGSS Offerings Intro | * Talking head | As part of the subscription you will also have access | Ayse Hassan, Head of Helpline |  |  |
| SGSS Website | * Scrolling through SGSS website | to a dedicated website where you can find comprehensive up-to-date information and guidance as well as downloadable resources with key information. |  | * Scrolling through SGSS website |  |
| Helpline | * Talking head (Zoom In) | You can also contact the helpline, should you need any support relating to your Special Guardians role, or any other family matter you want to discuss. |  |  |  |
| Tier 2 Service offerings | * Talking head | You may also be eligible for additional support such as Befriending, Coaching and Counselling. | Popups:   * Befriending * Coaching * Counselling |  |  |
| Disclaimer | * Talking head | Whatever the issue may be, please do not hesitate to contact us. |  |  |  |
| Signposting | * Talking head (Zoom in) | We’re open Monday – Friday 9AM-9PM and, we have an out of office text crisis service to help you whatever time you need. | Helpline opening times and contact details |  |  |
| Disclaimer | * Disclaimer |  | Our Special Guardianship Support Service is an independent organisation, we do not share your details unless there are and will not share your details with the local authority unless we have safeguarding concerns. |  |  |
| Idents | * Lockup Logo | For more information on our Special Guardianship Support service, visit familyaction.org.uk/sgs |  |  |  |