

**Child and Family Support Worker**  
**Cumbria's 0-19 Child and Family Support Service**  
**Based in Copeland (Whitehaven)**  
**37 hours per week (full-time)**  
**Grade 2 (upper) point 16-19: £23,766 - £26,177 per annum**  
**Fixed-term contract 1 year**

At Family Action we transform lives by providing practical, emotional and financial support to those who are experiencing poverty, disadvantage and social isolation. We have been building stronger families since 1869 and today we work with more than 60,000 families in over 150 community based services, as well as supporting thousands more through national programmes and grants. Family Action are working in Cumbria to deliver the 0-19 Child & Family Support Service.

We are looking for an enthusiastic and passionate individual who will share and embrace Cumbria's vision of 'A great place to grow up, and for children and young people to have the opportunity to become everything they want to be', by;

- Providing appropriate practical and emotional support to children, young people and their families, through a mixed programme of home visiting, support groups and structured learning sessions delivered within local centres, family homes and the wider community
- Using restorative practice will embed a strengths-based approach, engaging and enabling children, young people and families to achieve their goals at an early stage of need, responsible for Level's two and three of a three-tier delivery model approach (Levels 1-3: Getting advice, getting help, getting more help)

The successful post holder will have a Level 3 Qualification in childcare/child development, health & social care, counselling or other related professional qualifications and at least two years' experience of working with children, young people and their families- including delivery of group work.

You will have good assessment skills, with the ability to produce effective outcome-focused plans and the ability to evidence impact and outcomes from 1:1 and group work.

You will have experience of working as part of a multi-disciplinary team and information-sharing protocols with a commitment to reflective practice and effective supervision.

You will have demonstrable knowledge and understanding of set Child Protection procedures and working together to Safeguard Children, with the ability to work in accordance with organisational Child Protection and Adult Safeguarding procedures

**The post will involve working across the Copeland locality and occasional travel across Cumbria; therefore, a UK Driving License or the means to travel around the locality daily is essential.**

We are committed to Equality, Diversity & Inclusion in all that we do and welcome applications from all sections of the community. We particularly welcome applications from Black, Asian and minority ethnic candidates, LGBTQIA+ candidates and candidates with disabilities because we are committed to increasing the representation of these groups at Family Action. We know that greater diversity will lead to even greater results for families and children and strive for our workforce to be

truly representative of the diverse communities we support. We offer a guaranteed interview scheme for disabled applicants and will reimburse your travel cost if you attend an interview.

### **What will we offer you?**

We'll offer you a generous pension scheme and leave entitlements, eye care vouchers, a cycle to work scheme and other great benefits. All roles in Family Action are open to a discussion about possible flexible working options, subject to business needs, and all new starters will have the right to make a flexible working request from day one of employment. We have an excellent wellbeing offer and we will invest in your professional development with on-going quality training and career development opportunities. You'll join an established, supportive and high-performing service and have the opportunity to thrive in an innovative organisation that values your opinion, encourages learning and has the needs of children and families at its core.

We are forward looking, ambitious and committed to continuous improvement. We are a **people focused, can-do** organisation, which strives for **excellence** in all we do and operates with **mutual respect**. If you share these values and behaviours and have the necessary skills then we look forward to hearing from you.

**For an application pack and further information please visit:**

[www.family-action.org.uk/get-involved/work-us/current-vacancies/](http://www.family-action.org.uk/get-involved/work-us/current-vacancies/)

**Please email completed applications to:** [completed.application6@family-action.org.uk](mailto:completed.application6@family-action.org.uk)

**Closing date:** Rolling

**Interview date:** TBC

Rolling deadline, applicants will be reviewed as/when they apply and will be closed when suitable candidates have been received. If you are interested, please make sure to apply asap to avoid missing out.

Appointments are subject to Family Action receiving a satisfactory disclosure from the Disclosure and Barring Service.

**ID: 377**