



Initial Enquiries Lead & Caseworker, Solihull SENDIAS Service

Based in Solihull

28.5 hours per week

Grade 2 (lower) point 11-15: £20,579 - £23,268 FTE (£15,851.39 - £17,922.65 per annum)

Temporary Contract until 31 March 2024 with the possibility of an extension

Do you want to make a difference to the lives of children and young people? Do you have experience working with children with SEND and their families? If so, you may be exactly who we are looking for.

We are looking for an experienced practitioner to join our team. The aim of the role is to inform children and young people with SEND and their parents/carers of their rights as regards the SEND process and to empower them to speak up within this process.

The successful candidate will have a passion for working with children, young people and their families. You will be knowledgeable about Special Educational needs and disabilities, and you will have worked directly with children & young people with SEND or their families. You will be enthusiastic, highly motivated and empathic with a strong understanding of the difficulties faced by SEND families. You must have excellent written, verbal and interpersonal skills and be computer literate. You will also be required to travel frequently, sometimes at short notice, across Solihull.

We are committed to Equality, Diversity & Inclusion in all that we do and welcome applications from all sections of the community. We particularly welcome applications from Black, Asian and minority ethnic candidates, LGBTQIA+ candidates and candidates with disabilities because we are committed to increasing the representation of these groups at Family Action. We know that greater diversity will lead to even greater results for families and children and strive for our workforce to be truly representative of the diverse communities we support. We offer a guaranteed interview scheme for disabled applicants and will reimburse your travel cost if you attend an interview.

What will we offer you?

We'll offer you a generous pension scheme and leave entitlements, eye care vouchers, a cycle to work scheme and other great benefits. All roles in Family Action are open to a discussion about possible flexible working options, subject to business needs, and all new starters will have the right to make a flexible working request from day one of employment. We have an excellent wellbeing offer and we will invest in your professional development with on-going quality training and career development opportunities. You'll join an established, supportive and high-performing service and have the opportunity to thrive in an innovative organisation that values your opinion, encourages learning and has the needs of children and families at its core.

We are forward looking, ambitious and committed to continuous improvement. We are a **people focused, can-do** organisation, which strives for **excellence** in all we do and operates with **mutual respect**. If you share these values and behaviours and have the necessary skills then we look forward to hearing from you.



For an application pack and further information please visit:
www.family-action.org.uk/get-involved/work-us/current-vacancies/

Please email completed applications to: completed.application23@family-action.org.uk

Closing date: Tuesday 29th November 2022 at 17:00
Interview date: TBC

Appointments are subject to Family Action receiving a satisfactory disclosure from the Disclosure and Barring Service.

ID: 606