

Contact Supervisor; Medway Family Time, Sunlight Centre, Gillingham

Location: Service and community based

Hours:

- 37 hours per week (full-time)
- We are also open to part-time with a minimum of 30 hours per week

Salary:

- £21,329 FTE per annum raising to £23,268 FTE per annum
- If part-time, pro rata according to the number of hours worked

Type of contract: Permanent

Are you passionate about working with families and have excellent communication skills? Are you solution focused and passionate about making a difference? If so, Family Action has an exciting opportunity and would love to hear from you.

At Family Action we transform lives by providing practical, emotional and financial support to those who are experiencing poverty, disadvantage and social isolation. We have been building stronger families since 1869 and today we work with more than 60,000 families in over 150 community-based services, as well as supporting thousands more through national programmes and grants.

We're delighted to be commencing the delivery of Medway Family Time and are hiring a team of supervisors to work with the Service Manager and to join our supportive and successful team based in the South. We are looking for supervisors to work across weekdays and Saturdays and would be interested in talking to anyone who is interested in working for the service on a full time, part time, flexible or sessional basis.

Your impact

You will be working closely with the Service Manager and the Medway Social Care Team to provide a safe, happy and positive experience for families, children and young people who have been referred to the service. You will provide Family Time for those referred to the service by their Social Workers and will provide a safe and welcoming environment where families are able to build trusting relationships and where appropriate receive support, advice and guidance.

Your skills

You will have excellent communication skills including the ability to work with families in conflict, build their trust and respect, and recognise the importance of remaining impartial, objective and focused on the needs of the child/children/young person at all times.

You will be able to demonstrate an understanding of safe working practices, risk assessment and risk management.

You will have excellent written skills, in particular being able to create reports of sessions which are objective, factual and reflect the needs of the Social Worker and court.

You will be a team player who is flexible, and enthusiastic about being an integral part of a newly formed and aspirational team which is focused on the Family Action values of Can Do, Excellence, Mutual Respect and People Focus.

Equality, Diversity & Inclusion

We are committed to Equality, Diversity & Inclusion in all that we do and welcome applications from all sections of the community / particularly welcome applications from Black, Asian and minority ethnic candidates, LGBTQ+ candidates and candidates with disabilities because we are committed to increasing the representation of these groups at Family Action. We know that greater diversity will lead to even greater results for families and children and strive for our workforce to be truly representative of the diverse communities we support. We offer a guaranteed interview scheme for disabled applicants and will reimburse any reasonable travel costs associated with attending an interview.

What will we offer you?

- Flexible working hours,
- A generous pension scheme and leave entitlements,
- Eye care vouchers,
- A cycle to work scheme and other great benefits.
- We have an excellent wellbeing offer and we will invest in your professional development with on-going quality training and career development opportunities.
- We have six staff diversity networks that offer peer support and contribute to the strategic development of EDI; AccessAbility Network, Anti-Racism and People of Colour Network, Gender Equality Network, Inter-Faith Network, LGBTQIA+ Equality Network and Parents and Carers Equality Network.
- You'll join an established, supportive and high-performing service and have the opportunity to thrive in an innovative organisation that values your opinion, encourages learning and has the needs of children and families at its core.

Next steps:

- **To apply:** fill out our [Digital Application Form](#)
- **To learn more about Family Action:** check out our [Recruitment Pack](#)
- **To learn more about Family Action's terms & conditions:** check out the [Summary Terms & Conditions of Employment](#)
- **To help us fulfill our commitment to encouraging diversity and promoting equal opportunities:** fill out our anonymous [Equality & Diversity Monitoring Information survey](#)

Closing date: Rolling - applications will be reviewed and accepted on an ongoing basis until the position is filled.

For direct queries with the hiring manager or you would like to discuss any aspect of the selection process, please email: debbie.adamson-young@family-action.org.uk or ann.furminger@family-action.org.uk

Appointments are subject to Family Action receiving a satisfactory disclosure from the Disclosure and Barring Service.

ID: 885