

Family Support Worker, Staffordshire's Family Support and Outreach Service

**Based in either Staffordshire Moorlands, Newcastle, Cannock, Stafford or South Staffordshire
37 hours per week (full-time) / part-time hours will be considered, please state your
preference on the application form**

Grade 2 (lower) point 11-15: £20,579 - £23,268 FTE (pro-rata for part time hours)

Permanent Contract

Are you a self-motivated team player with a can-do attitude, who is solution focused and passionate about making a difference? If so, we want to hear from you.

At Family Action we transform lives by providing practical, emotional and financial support to those who are experiencing poverty, disadvantage and social isolation. We have been building stronger families since 1869 and today we work with more than 60,000 families in over 150 community based services, as well as supporting thousands more through national programmes and grants.

This is an exciting role within Family Action's Central Region that will contribute to the delivery of the organisation's strategic aims to ensure that Family Action is Stronger than Ever.

We are delighted to have been awarded the 'Family Support and Outreach Service' in Staffordshire Moorlands, Newcastle-under-Lyme, Cannock Chase, South Staffordshire, and Stafford areas of Staffordshire, which will be launched on April 1, 2022.

We are excited to contribute to the Building Resilient Families and Communities (BRFC) programme, in Staffordshire, which takes a whole family, multi-agency approach, in supporting & empowering parents to take much greater control over their own health and wellbeing within the emerging model of Family Hubs. With shared aspirations and ambitions for Staffordshire, we aim for all children to 'be happy and healthy', 'feel safe and belong' and 'achieve and contribute'. (Strategic Plan 2018-22).

We are looking to recruit motivated and experienced **Family Support Workers** to work within our Staffordshire Family Support & Outreach Service.

Summary of job:

The post holder will share and embrace Staffordshire's vision of 'a county where big ambitions, great connections and greener living give everyone the opportunity to prosper, be healthy and happy by.

- Delivery of a Referral based Family Support - offering a targeted, trauma informed whole family restorative approach for families in need (creating Early Help Assessments, Action Plans, Sustainability Plans and completing Outcomes Stars)
- Undertaking Targeted Outreach Visits from the monthly list provided by Staffordshire County Council
- Supporting families to access Family Hubs, community support, groups, universal offer and entitlements
- Supporting families to access the Free Pass Card scheme if they are facing financial barriers to accessing groups

- Delivery of evidence and practice-based interventions, targeted group work, and digital interventions (Solihull approach, motivational interviewing, restorative approaches, strengths/solution focused modelling, Incredible Years etc.)
- Working alongside volunteers to identify activities to support the family (Peer support, mentoring, information, and guidance.)
- Family Support Workers will be Qualified in Health and Social Care, youth work, early years and childcare, counselling, or a relevant professional qualification equivalent to NVQ Level 3
- Staff will be experienced front line practitioner with demonstrable experience in child and family practice

The service provides practical and emotional support to children, young people, and their families, through a mixed programme of Referral Based Family Support, Targeted Outreach Visits, and Support to access community support, groups, universal offers, and entitlements. Using restorative practice, the service will embed a strengths-based approach, engaging and enabling children, young people, and families to access the right support, at the right time, within their local communities, increasing families' resilience and preventing needs from escalating.

This is an exciting opportunity for the right person to make a real difference to the lives of children and their families. The successful candidate will be highly personable, with first-rate communication and organisational skills. **A driving license and access to your own car is desirable for this post.**

We are committed to Equality, Diversity & Inclusion in all that we do and welcome applications from all sections of the community. We particularly welcome applications from Black, Asian and minority ethnic candidates, LGBTQIA+ candidates and candidates with disabilities because we are committed to increasing the representation of these groups at Family Action. We know that greater diversity will lead to even greater results for families and children and strive for our workforce to be truly representative of the diverse communities we support. We offer a guaranteed interview scheme for disabled applicants and will reimburse your travel cost if you attend an interview.

What will we offer you?

We'll offer you a generous pension scheme and leave entitlements, eye care vouchers, a cycle to work scheme and other great benefits. We are happy to talk flexible working. All roles in Family Action are open to a discussion about possible flexible working options, subject to business needs, and all new starters will have the right to make a flexible working request from day one of employment. We have an excellent wellbeing offer and we will invest in your professional development with on-going quality training and career development opportunities. You'll join an established, supportive and high-performing service and have the opportunity to thrive in an innovative organisation that values your opinion, encourages learning and has the needs of children and families at its core.

We are forward looking, ambitious and committed to continuous improvement. We are a **people focused, can-do** organisation, which strives for **excellence** in all we do and operates with **mutual respect**. If you share these values and behaviours and have the necessary skills then we look forward to hearing from you.

Next steps:

- **To apply:** fill out the [Application Form](#) and email it to: completed.application1@family-action.org.uk
- **To learn more about Family Action:** check out our [Recruitment Pack](#)
- **To learn more about Family Action's terms & conditions:** check out the [Summary Terms & Conditions of Employment](#)
- **To help us fulfil our commitment to encouraging diversity and promoting equal opportunities:** fill out our anonymous [Equality & Diversity Monitoring Information survey](#)

Closing Date: Rolling

Appointments are subject to satisfactory Safer Recruitment checks, including a Disclosure and Barring Service (DBS) check where appropriate to the role.

ID: 785