



Frequently Asked Questions

Whether a child or young person is unable to access school or is without a provision, is with or without an EHCP, TCES can offer immediate support for a child's academic and personal development. We provide online educational and therapeutic support to SEN students aged 5-25 who are out of education.

1. How do you meet students' social and peer interaction needs?

Our students have opportunities for peer engagement through our twice weekly live virtual assemblies which embed Citizenship, PSHE, Fundamental British Values, LIFE (Leadership Skills, Independence Skills, Future Options, Empowerment) and Careers Education.

Depending on individual student needs, group learning opportunities will become available.

2. Who funds TCES Home Learning programmes?

Programmes are commissioned by Local Authorities and Schools, however, if parents/carers wish to privately fund then they are able to do so. We are able to work flexibly and offer joint funded placements.

3. Are you able to work with children and young people who are struggling with their mental health and are unable to leave the house to attend school, but do not meet the threshold for CAMHS?

Yes, we offer a therapeutic curriculum to all our students. Our therapy team will be involved in early assessment, enabling the team to identify and begin to heal the barriers that have caused disengagement from education. These may be academic, neurodevelopmental or from an underlying trauma or breakdown of trust. They will continue to have clinical oversight and support the teaching team to help learners get the most from their programme and prepare for the next steps when they are ready to re-join a school or college. Where required we are able to offer an intensive level of 1:1 therapy as part of their programme.

4. Can parents/carers refer directly?

Your Local Authority SEND team may be prepared to fund a Home Learning programme for your child, particularly if they have an Education, Health and Care Plan (EHCP). If parents/carers are opting to privately fund a placement, the referral can be made directly. Your child's school may also be able to fund a placement.

5. What are the TCES Home Learning programme fees?

Each programme is bespoke and based on individual needs and abilities, based on a core curriculum offering and universal therapeutic approach. Targeted and Intensive therapy can also be provided. Please contact HomeLearning@TCES.org.uk for more information on fees.

6. What will a student's timetable look like?

TCES Home Learning programmes run from a minimum of 10 hours per week, building on student engagement to 20 hours per week. The timetable covers core subjects, PSHE, RSE, LIFE programme and opportunities for assemblies, enrichment, and peer interaction.

Learning is real time and online.



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7. Will my child be provided materials to access their learning?

Students receive a welcome pack at the start of their programme which includes stationary, a TCES Home Learning polo shirt and items for sensory support.

We provide every student with a Chromebook to access their lessons. We are also able to provide USB Internet dongles if there are Wi-Fi issues within the home. It is essential that students can access their programme according to their timetable and we include equipment to ensure they are able to do this.

Online lessons are held through Microsoft Teams. Each student receives a TCES log-in which will enable them to join their class.

8. How do I make a referral?

- Email referrals@tces.org.uk with information on the student and include the following documents where available:
 - EHCP (final or draft)
 - Most recent Annual Review
 - Additional reports (Education, therapy, social care)
 - Reasons for referral.
- Paperwork will be reviewed and where we can meet needs our Referrals team will respond with a Conditional Offer. We are available to discuss the offer and number of hours prior to the offer being accepted.
- Once the offer of a place has been accepted and funding agreed, our Home Learning Coordinator will contact the family for introduction and to plan the programme.
- Student will be provided with all equipment needed and a start date will be set.
- Programmes are reviewed every 6 weeks with the family and professionals involved i.e., LA/School/Social care.

If you have any additional questions or wish to make a referral, please contact the Home Learning team by emailing Homelearning@TCES.org.uk or call 0208 8543 7878.

EMAIL: HOMELEARNING@TCES.ORG.UK

TEL: 020 8543 7878

WEBSITE: WWW.TCES.ORG.UK