



Job title: WellFamily Practitioner

Service & location: Swaffham Wellfamily Service; Based at Swaffham Community Centre, The Campingland, Swaffham PE37 7RB

Hours: 12 hours per week (part-time)

Salary: starting at £24,004, raising to £26,439 FTE per annum (for part-time, 12 hours per week: starting at £7,785, raising to £8,574 per annum)

Contract type: Temporary Contract until 31 March 2024

We have a vacancy in our well established and respected Wellfamily Service for a highly motivated self-starter with excellent communication skills. Family Action has been providing our Wellfamily Service in Swaffham for more than 20 years.

At Family Action we transform lives by providing practical, emotional and financial support to those who are experiencing poverty, disadvantage and social isolation. We have been building stronger families since 1869 and today we work with more than 60,000 families in over 200 community based services, as well as supporting thousands more through national programmes and grants.

We are looking for a Wellfamily Practitioner, to work with the Wellfamily Service Co-ordinator and the Norfolk and Suffolk Service Manager to continue to develop the service. This would be an ideal personal development opportunity for someone who is keen to pursue a career in child and family support work and/or the mental health field. We are looking for a motivated and passionate worker with previous experience of delivering high quality 1 to 1 services to meet the needs of local communities in a professional or voluntary role. You will strive for excellent standards, robustly ensuring a quality, outcomes driven and accessible service. By joining Family Action's Wellfamily Service you will be providing a community-based approach to improve and support the emotional health and wellbeing of patients of all ages registered at GPs Practices in Swaffham, Downham Market and Litcham.

Your impact

You will work 1 to 1 with service users referred to Wellfamily, helping them to identify wider issues that impact their health and wellbeing. You will empower them by developing an Action Plan with them to help them make positive, long-lasting changes in their lives. You will be working with patients of all ages, adults, young people and children and their families registered at one of seven local GP practices.

Your skills

You will have a relevant qualification or equivalent experiences of supporting mental health and wellbeing with adults, young people and children, and have a good understanding of the issues that can have an impact on emotional development and mental health. Evidence of a commitment to continuing learning and professional development is key as well as an understanding of child development and attachment. You will also have good knowledge of other local services and agencies and their referral criteria and processes.

Importantly, you will have an ability to meet the needs of service users sensitively and responsibly and demonstrate excellent listening and communication skills.

Your primary role would be to contact and gather information about all adult, children and families referred to the Wellfamily Service within 6 weeks. To signpost or refer to other services as appropriate. To undertake holistic assessment of cases allocated to you. To maintain a small case load of adult, children and family cases and to offer a range of short term interventions.



You will work within the Wellfamily team, alongside other Family Action services and teams in Swaffham, Downham and Litcham Primary Care Network, and in partnership with other local agencies and partners.

We are committed to Equality, Diversity & Inclusion in all that we do and welcome applications from all sections of the community. We particularly welcome applications from Black, Asian and minority ethnic candidates, LGBTQIA+ candidates and candidates with disabilities because we are committed to increasing the representation of these groups at Family Action. We know that greater diversity will lead to even greater results for families and children and strive for our workforce to be truly representative of the diverse communities we support. We offer a guaranteed interview scheme for disabled applicants and will reimburse your travel cost if you attend an interview.

What will we offer you?

- An annual paid leave entitlement that commences at 25 working days pro rata, rising each April by one day, subject to a maximum of 30 working days pro rata plus bank holidays
- Up to 6% matched-pension contributions;
- Enhanced paid sick leave;
- Enhanced paid family leave provisions;
- Eye care and winter flu jabs vouchers,
- Cycle to work scheme,
- Investing in your professional development with ongoing quality training and career development opportunities.

We are forward looking, ambitious and committed to continuous improvement. We are a **people focused, can-do** organisation, which strives for **excellence** in all we do and operates with **mutual respect**. If you share these values and behaviours and have the necessary skills then we look forward to hearing from you.

Next steps:

- **To apply:** fill out the [Application Form](#) and email it to: completed.application27@family-action.org.uk
- **To learn more about Family Action:** check out our [Recruitment Pack](#)
- **To learn more about Family Action's terms & conditions:** check out the [Summary Terms & Conditions of Employment](#)
- **To help us fulfill our commitment to encouraging diversity and promoting equal opportunities:** fill out our anonymous [Equality & Diversity Monitoring Information survey](#)

Closing date: Sunday 13th October 2023 at 9:00 am

For direct queries with the hiring manager, please email: charlotte.evans@family-action.org.uk or richard.irwin@family-action.org.uk

Priority interviews will be given to those at risk of redundancy.

Appointments are subject to Family Action receiving a satisfactory disclosure from the Disclosure and Barring Service.

ID: 944