



About Family Action

Family Action is a charity committed to building stronger families by delivering innovative and effective services and support that reaches out to many of the UK's most vulnerable people.

We seek to empower people and communities to address their issues and challenges through practical, financial and emotional help

Families Together Leeds

Families Together Leeds provides support to families with children and young people across the city of Leeds.

How to contact us

T: 0113 532 6587

E: Leeds.admin@family-action.org.uk

www.family-action.org.uk

Family Action Families Together Leeds

Family Support

A leaflet for parents/carers



Family Action Head Office

34 Wharf Road, London N1 7GR

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E: info@family-action.org.uk W: www.family-action.org.uk

Registered as a Charity in England & Wales no. 264713. Registered as a Charity in the Isle of Man no.1206.

Registered Company Limited by Guarantee in England and Wales no: 01068186.

Patron: HRH The Duchess of Cambridge. Chair: Mary Fulton.

Chief Executive: David Holmes CBE. Vice Patrons: Christine Davies CBE.

Dr Andrew McCulloch, Dame Denise Platt DBE, Katie Vanneck-Smith,

Professor Harriet Ward CBE.

“More parents should have this support, as when your children are born you are not given a handbook.”

“I have felt that I have been understood and had a real conversation with real people who want to make a difference”

What to expect from Family Action?

- We will show mutual respect
- We will be open and honest
- We will be engaging and proactive
- We will set out clear expectations



What we expect from you?

- You will be open and honest
- You will engage and actively contribute to making improvements for you and your family

What happens next?

Referral

When a referral is accepted you will be allocated a family support worker.

Initial contact

Your family support worker will then contact you and the referrer to discuss your individual needs.

Planning

Working alongside you and your existing support network, a bespoke plan will be agreed to focus on and improve outcomes for you and your family.

Support

You will receive regular contact from your family support worker through home visits and phone calls.

Reviews

Regular meetings with you and existing support services will be carried out to discuss your on-going plan and needs.

Closure

Your Family support worker will work with you and your family towards your agreed outcomes.

