



Job title:	STR (Support, Time and Recovery) Worker
Service:	BAND, Listening Lounge Community-Based Adult Mental Health Service
Location:	Bolton
Hours:	2 x 30 hours per week (part-time); hours are late afternoons, evenings and weekend working on a rota basis
Salary:	Starting at £24,724, raising to £27,232 FTE per annum (£19,681.62 – £22,080 per annum for part-time)
Contract type:	1 x Permanent Contract, 1 x Fixed Term 12-month Contract

Are you a self-motivated, innovative team player, who is solution focused and passionate about making a difference? If so, we want to hear from you.

At Family Action we transform lives by providing practical, emotional and financial support to those who are experiencing poverty, disadvantage and social isolation. We have been building stronger families since 1869 and today we work with more than 60,000 families in over 200 community based services, as well as supporting thousands more through national programmes and grants.

Working in partnership with Greater Manchester Mental Health Foundation Trust and MhIST (Mental Health Support Team), the Bolton Listening Lounge is a collaborative approach to providing mental health and wellbeing support from late afternoon into the evening. It provides a safe space for people who are experiencing mental distress or who feel that they are going through a personal crisis. Our service staff will offer low level calming interventions and one to one support to identify the cause of the emotional distress and to put in place a plan including signposting and referring on to other organisations and services.

We are looking for someone with knowledge and understanding of Mental Health conditions and their impact on daily living and a strong track-record of working with individuals and their families to deliver positive outcomes. You will work within the team to prototype new ways of supporting individuals, and contribute to the ongoing development of the team by sharing learning and by listening and responding to feedback from people who use the service.

We are committed to Equality, Diversity & Inclusion in all that we do and welcome applications from all sections of the community. We particularly welcome applications from Black, Asian and minority ethnic candidates, LGBTQIA+ candidates and candidates with disabilities because we are committed to increasing the representation of these groups at Family Action. We know that greater diversity will lead to even greater results for families and children and strive for our workforce to be truly representative of the diverse communities we support. We offer a guaranteed interview scheme for disabled applicants and will reimburse your travel cost if you attend an interview.

What will we offer you?

We'll offer you flexible working hours, a generous pension scheme and leave entitlements, eye care vouchers, a cycle to work scheme and other great benefits. We have an excellent wellbeing offer



and we will invest in your professional development with on-going quality training and career development opportunities. You'll join an established, supportive and high-performing service and have the opportunity to thrive in an innovative organisation that values your opinion, encourages learning and has the needs of children and families at its core.

We are forward looking, ambitious and committed to continuous improvement. We are a **people focused, can-do** organisation, which strives for **excellence** in all we do and operates with **mutual respect**. If you share these values and behaviours and have the necessary skills then we look forward to hearing from you.

For direct queries with the hiring manager or you would like to discuss any aspect of the selection process, please email: michelle.delrosso@family-action.org.uk

Next steps:

- **To apply:** fill out the [Application Form](#) and email it to: completed.application24@family-action.org.uk
- **To learn more about Family Action:** check out our [Recruitment Pack](#)
- **To learn more about Family Action's terms & conditions:** check out the [Summary Terms & Conditions of Employment](#)
- **To help us fulfil our commitment to encouraging diversity and promoting equal opportunities:** fill out our anonymous [Equality & Diversity Monitoring Information survey](#)

Closing Date: Monday 11th March at 12 Noon.

Appointments are subject to satisfactory Safer Recruitment checks, including a Disclosure and Barring Service (DBS) check where appropriate to the role.

ID: 1099