



Job title: Social Prescribing Link Worker (Swaffham and Downham PCN)

Service: Norfolk Services

Location: Based in Swaffham

Hours: Minimum 16 hours per week (part-time) Flexible working but requirement to work on a Wednesday. Will include some evenings and some Saturday mornings.

Salary: Grade 2 (upper) point 16-19: £24,724 - £27,232 FTE (£10,691.46 - £11,776.00) per annum, pro rata for corresponding part-time hours)

Contract type: Temporary Contract - initially until March 2025 with possibility of extension.

Are you a self-motivated team player with a can-do attitude, who is solution focused and passionate about making a difference? If so, we want to hear from you.

This is a very exciting opportunity to join four colleagues working in a new Social Prescribing Service as Link Workers, funded by the PCN and hosted in the voluntary sector with Family Action. The Link Workers work closely with the existing clinical teams in the seven GP Practices in the Swaffham and Downham PCN surgeries, which includes the three surgeries in Downham Market, the three surgeries in Swaffham and Litcham surgery. The PCN has an office in both Swaffham and in Downham Market.

At Family Action, we transform lives by providing practical, emotional and financial support to those who are experiencing poverty, disadvantage and social isolation. We have been building stronger families since 1869 and today we work with more than 60,000 families in over 150 community-based services, as well as supporting thousands more through national programmes and grants.

There is wide recognition that primarily a range of social, economic and environmental factors determines people's health. The NHS has published a bold, new, vision for Social Prescribing, a relatively new function within Primary Care that seeks to address people's needs in a non-medicalised way. Focussing on 'What Matters to Me' to agree personalised care plans and then support individuals to take greater control of their health by connecting them to diverse community groups and statutory services for both practical and emotional support.

We are looking for a motivated, passionate and experienced worker with an impressive record of accomplishment of delivering high quality 1 to 1 services to meet the needs of adults and local communities. You will strive for excellent standards, robustly ensuring a quality, outcomes driven and accessible service. You will be able to work independently and organise your own workload as well as work as part of a multi-agency and multi-disciplinary team.

Your impact

Collaborating with health professionals and promoting co-production with patients, you will provide 1:1 personalised support to individuals and identify wider issues that impact health and wellbeing. You will address individuals' unique needs by designing bespoke action plans and establishing partnerships, helping individuals make positive, long-lasting lifestyle changes and play a pivotal role in diversifying and personalising care in local communities.



Your skills

You will bring your knowledge and experience of providing services to adults in the community, of working as part of a multi-agency and multi-disciplinary team and the ability to manage your own caseload.

You will have a strong track record in service delivery and a focus on quality, performance, safeguarding and management controls. With a client-facing approach, you will be passionate about engaging our service users in all aspects of our work including co-production. We want to hire a 'can-do' and energetic worker who will build and sustain positive working relationships with service users and colleagues, while developing partnerships that will continue to evolve and effectively meet the needs of everyone the service supports.

We are committed to Equality, Diversity & Inclusion in all that we do and welcome applications from all sections of the community. We particularly welcome applications from Black, Asian and minority ethnic candidates, LGBTQIA+ candidates and candidates with disabilities because we are committed to increasing the representation of these groups at Family Action. We know that greater diversity will lead to even greater results for families and children and strive for our workforce to be truly representative of the diverse communities we support. We offer a guaranteed interview scheme for disabled applicants and will reimburse your travel cost if you attend an interview.

What will we offer you?

Family Action will offer you a generous pension scheme and leave entitlements, eye care vouchers, a cycle to work scheme and other great benefits. We are happy to talk flexible working. All roles in Family Action are open to a discussion about possible flexible working options, subject to business needs, and all new starters will have the right to make a flexible working request from day one of employment. We have an excellent wellbeing offer and we will invest in your professional development with on-going quality training and career development opportunities. You'll join an established, supportive and high-performing service and have the opportunity to thrive in an innovative organisation that values your opinion, encourages learning and has the needs of children and families at its core.

We are forward looking, ambitious and committed to continuous improvement. We are a **people focused, can-do** organisation, which strives for **excellence** in all we do and operates with **mutual respect**. If you share these values and behaviours and have the necessary skills then we look forward to hearing from you.

Next steps:

- **To apply:** fill out the [Application Form](#) and email it to: completed.application11@family-action.org.uk
- **To learn more about Family Action:** check out our [Recruitment Pack](#)
- **To learn more about Family Action's terms & conditions:** check out the [Summary Terms & Conditions of Employment](#)



- To help us fulfil our commitment to encouraging diversity and promoting equal opportunities: fill out our anonymous [Equality & Diversity Monitoring Information survey](#)

Closing date: Wednesday 10th April 2024 at 9am

Interview date: TBC

For an informal conversation about this role, please contact Sarah O'Donnell on 07970 990584

Appointments are subject to Family Action receiving a satisfactory disclosure from the Disclosure and Barring Service.

ID: 1117