



ID: 1121 Volunteer and Engagement Worker

Cumbria's 0-19 Child & Family Support Service

Salary: starting at £24,724 FTE per annum, raising to £27,232 FTE per annum
(£19,779.20 - £21,785.60 per annum for 29.6 hours per week)
Grade 2 (upper) point 16-19

Location: Copeland, based in Whitehaven

Hours: part-time (29.6 hours per week)

Contract: Permanent

Family Action & the Service:

Family Action is a registered charity, building stronger families since 1869. Today we work with more than 60,000 families in over 150 community based services, as well as supporting thousands more through national programmes and grants. We transform lives by providing practical, emotional and financial support to those who are experiencing poverty, disadvantage and social isolation.

We are looking for an enthusiastic and passionate individual who will share and embrace Cumbria's vision of 'A great place to grow up and for children and young people to have the opportunity to become everything they want to be', by;

- **Driving forward an ambitious volunteering strategy for the 0-19 Child and Family Service across the district.**

Your Impact:

Engaging with local communities, service users and stakeholders will ensure the recruitment of an appropriately diverse, skilled and experienced volunteer workforce.

Main Requirements (for further details, see the job description & person specification):

- You will have an NVQ Level 3 (minimum) in childcare, youth and community, health and social care, or community regeneration.
- Evidence a genuine commitment to continuing professional development and at least two years' experience in a similar role.
- A broad experience of recruiting, supervising and developing volunteers.
- Experience of effective leadership and relevant training.
- Excellent understanding and awareness of the impact of disadvantage and social exclusion and a commitment to providing equality of opportunity for all.
- Excellent understanding of safeguarding and can demonstrate the ability to work in accordance to local and organisational safeguarding policies and procedures.
- Access to a vehicle for business purposes and be able to travel frequently, to work collaboratively with Family Action, key delivery partners, volunteers and families across the Barrow locality.
- Ability to organise workload, meet competing priorities and flexibility to adapt to changing work schedules.



- Ability to build positive relationships, communicate effectively, and work collaboratively with diverse stakeholders and teams.
- Commitment to equal opportunities, diversity and equality.
- Ability to align with and support Family Action's mission and values.
- Appointments are subject to Family Action receiving a satisfactory disclosure from the Disclosure and Barring Service.

Benefits:

- an annual paid leave entitlement that commences at 25 working days, rising each April by one day, subject to a maximum of 30 working days plus bank holidays.
- up to 6% matched-pension contributions.
- flexible working arrangements and new starters have the right to make flexible working requests from day one of employment.
- enhanced paid sick leave and paid family leave provisions;
- eye care and winter flu jabs vouchers,
- cycle to work scheme,
- investing in your professional development with ongoing quality training and career development opportunities.

We are forward looking, ambitious and committed to continuous improvement. We are a **people focused, can-do** organisation, which strives for **excellence** in all we do and operates with **mutual respect**

To Apply:

- **Complete:** the [Application Form](#) & send to: completed.application15@family-action.org.uk
- **Closing Date** : Monday 1st April at 6pm
- **To learn more about Family Action:** [Recruitment Pack](#)
- **To learn more about our terms & conditions:** [Summary Terms & Conditions of Employment](#)
- **To help us fulfil our commitment to diversity and promoting equal opportunities:** complete our anonymous [Equality & Diversity Monitoring Information survey](#)

For direct queries or if you would like to discuss any aspect of the selection process or flexible working requests, **Kerry Jewell** on 01946 64600 or email Kerry.jewell@family-action.org.uk

Our commitment to Equality, Diversity & Inclusion:

We are happy to consider any reasonable adjustments that candidates may need during the recruitment process and you will be asked whether you require any adjustments if shortlisted for interview. We also make reasonable adjustments on the job, where required.

We are committed to Equality, Diversity & Inclusion in all that we do and welcome applications from all sections of the community. We particularly welcome applications from Black, Asian and minority ethnic candidates, LGBTQIA+ candidates and candidates with disabilities because we are committed to increasing the representation of these groups at Family Action. We know that greater diversity will lead to even greater results for families and children and strive for our workforce to be truly representative of the diverse communities we support. We offer a guaranteed interview scheme for disabled applicants and will reimburse your travel cost if you attend an interview.