



Wellbeing Coordinator, Family Action Wandsworth WellFamily and Foodbank Service

Salary: Grade 3 Point 20-23; Starting at £32,104 and rising to £34,862 Inclusive of Inner London Weighting.

Hours: 37 hours per week (full-time)

Location: Office (199 Perry Vale, Lewisham SE23 2JF) and community venues across the London Borough of Wandsworth.

Contract: Fixed term: 1 year from 01-06-2024 (subject to recruitment start date)

Family Action & the Role's Impact:

Family Action is a registered charity, building stronger families since 1869. Today we work with more than 60,000 families in over 200 community-based services, as well as supporting thousands more through national programmes and grants. We transform lives by providing practical, emotional and financial support to those who are experiencing poverty, disadvantage and social isolation.

Are you a skilled practitioner with excellent communication skills? Are you solution focused and passionate about making a difference? If so, Family Action has an exciting opportunity and would love to hear from you.

Wandsworth WellFamily and Foodbank Service is an adult mental health service, offering support in foodbanks and Primary Care settings and we are delighted to be hiring an additional Wellbeing Coordinator to join our supportive and successful team.

New funding has enabled us to create this post which will focus on increasing our capacity and inclusivity to provide emotional and practical support to the most vulnerable foodbank guests, who present with complex needs. This will involve providing a short-term intervention of up to two sessions, making safeguarding and other referrals where appropriate, liaising with GP's and improving access to services.

The other facet to the role will involve building new links with marginalised communities in Wandsworth, such as Refugee and Asylum Seekers, people with substance misuse, victims of domestic violence and the LGBTQ+ community. The goal is to reduce health inequalities linked to racism and all forms of discrimination.

Our commitment to Equality, Diversity & Inclusion:

We are happy to consider any reasonable adjustments that candidates may need during the recruitment process, and you will be asked whether you require any adjustments if shortlisted for interview. We also make reasonable adjustments on the job, where required.

We are committed to Equality, Diversity & Inclusion in all that we do and welcome applications from all sections of the community. We particularly welcome applications from Black, Asian and minority ethnic candidates, LGBTQIA+ candidates and candidates with disabilities and neurodiverse conditions because we are committed to increasing the representation of these groups at Family Action. We know that greater diversity will lead to even greater results for families and children and strive for our workforce to be truly representative of the diverse communities we support.



We offer a guaranteed interview scheme for disabled applicants and will reimburse your travel cost if you attend an interview.

* Ordinarily Family Action appoints new starters at the starting point of the salary scale (with subsequent annual pay progression), unless you have experience that would justify appointment further up the salary scale or there are any other exceptional reasons.

Main responsibilities.

- Provide 1:1 personalised support to the most vulnerable foodbank guests, assessing and supporting their needs and making safeguarding and other referrals where appropriate. (3 days a week).
- Extend the capacity and inclusivity of the WellFamily Service by building new community links in Wandsworth and reaching out to marginalised groups in various settings (2 days a week).
- Collaborate with partnership agencies and strengthen co-production opportunities with guests and service users.
- Achieve improved health and wellbeing outcomes and access to services for our service users.

Main Requirements (for details check the job description and person specification):

- Educated to level three or above with a recognised professional qualification in social work, counselling, health, education or equivalent, and evidence of a commitment to continuing learning and professional development. Registration of a professional body is preferable.
- Excellent knowledge of key legislation that underpins safeguarding children and vulnerable adults and experience of applying theory to practice.
- Experience of supporting a culture of diversity, equality and inclusion, an understanding of cultural differences and employment of anti-racist practices and principles, to accomplish work.
- Equipped with excellent holistic assessment and consultation skills. You'll be an effective communicator who excels at building trusting and empowering relationships with individuals and be able to work closely with a variety of health professionals and stakeholders.

Benefits:

- up to 6% matched-pension contributions
- an annual leave paid entitlement that commences at 25 working days, rising each April by one day, subject to a maximum of 30 working days plus bank holidays / of 30 working days plus bank holidays
- flexible working arrangements and new starters have the right to make flexible working requests from day one of employment.
- enhanced paid sick leave and paid family leave provisions.
- eye care and winter flu jabs vouchers
- cycle to work scheme.
- investing in your professional development with ongoing quality training and career development opportunities



We are forward looking, ambitious and committed to continuous improvement. We are a people focused, can-do organisation, which strives for excellence in all we do and operates with mutual respect.

For an application pack and further information please visit:
www.family-action.org.uk/get-involved/work-us/current-vacancies/

Next steps:

- **To apply:** fill out the [Application Form](#) and email it to: completed.application2@family-action.org.uk
- **To learn more about Family Action:** check out our [Recruitment Pack](#)
- **To learn more about Family Action's terms & conditions:** check out the [Summary Terms & Conditions of Employment](#)
- **To help us fulfil our commitment to encouraging diversity and promoting equal opportunities:** fill out our anonymous [Equality & Diversity Monitoring Information survey](#)

Closing Date: Monday 6th May 2024 – 12:00am

Interview date: Week commencing 13th May

ID: 1168

For direct queries or if you would like to discuss any aspect of the selection process or flexible working requests, please email: Rosie Anderson: Rosie.anderson@family-action.org.uk or Elizabeth.guyatt@family-action.org.uk.

