



Job title:	Family Support Outreach Worker
Service:	Stockton Family Outreach and Volunteering Service
Location:	Stockton-on-Tees
Hours:	37 hours per week (full-time)
Salary:	£22,526 - £23,966 FTE per annum
Contract type:	Permanent contract

Are you passionate, motivated and enthusiastic about working within a dynamic team to support children and families? Do you have a good understanding of parenting and of risk factors and safeguarding concerns to children and vulnerable adults? Are you committed to providing a one-team approach within Stockton-On-Tees 0-19 offer? Do you want to make a difference and help us build stronger families and communities? **If so, we would love to hear from you.**

At Family Action we transform lives by providing practical, emotional and financial support to those who are experiencing poverty, disadvantage and social isolation. We have been building stronger families since 1869 and today we work with more than 60,000 families in over 150 community based services, as well as supporting thousands more through national programmes and grants.

Within this role, you will provide an integrated one team approach to family outreach support services to children, young people and families in need across the Stockton-On-Tees locality. To plan, deliver and assess outcome focussed work with the aim of providing holistic needs led support in conjunction with the 0-19 public health service.

Your impact

You will provide high quality direct support to children, young people and their families; enabling them to access appropriate services, opportunities and receive the correct level of support. Delivering an integrated family outreach support service across the 0-19 age range, working in a multi-agency approach wherever possible.

Your skills

You must have proven experience of ensuring families receive integrated, coordinated, multi-agency and solution focused support. You will need enthusiasm, a creative & flexible approach to your work alongside an ability to engage positively with a wide range of people. A sound knowledge of child development and the assessment process is essential as is sharing our commitment to co-production. You will have experience of and the ability to act in the Lead Professional role and evidence the ability of working with children and families.

We are committed to Equality, Diversity & Inclusion in all that we do and welcome applications from all sections of the community. We particularly welcome applications from Black, Asian and minority ethnic candidates, LGBTQIA+ candidates and candidates with disabilities because we are committed to increasing the representation of these groups at Family Action. We know that greater diversity will lead to even greater results for families and children and strive for our workforce to be truly representative of the diverse communities we support. We offer a guaranteed interview



scheme for disabled applicants and will reimburse your travel cost if you attend an interview.

What will we offer you?

We'll offer you a generous pension scheme and leave entitlements, eye care vouchers, a cycle to work scheme and other great benefits. All roles in Family Action are open to a discussion about possible flexible working options, subject to business needs, and all new starters will have the right to make a flexible working request from day one of employment. We have an excellent wellbeing offer and we will invest in your professional development with on-going quality training and career development opportunities. You'll join an established, supportive and high-performing service and have the opportunity to thrive in an innovative organisation that values your opinion, encourages learning and has the needs of children and families at its core.

We are forward looking, ambitious and committed to continuous improvement. We are a **people focused, can-do** organisation, which strives for **excellence** in all we do and operates with **mutual respect**. If you share these values and behaviours and have the necessary skills then we look forward to hearing from you.

Next steps:

- **To apply:** fill out the [Application Form](#) and email it to: completed.application14@family-action.org.uk
- **To learn more about Family Action:** check out our [Recruitment Pack](#)
- **To learn more about Family Action's terms & conditions:** check out the [Summary Terms & Conditions of Employment](#)
- **To help us fulfil our commitment to encouraging diversity and promoting equal opportunities:** fill out our anonymous [Equality & Diversity Monitoring Information survey](#)

Closing date: Wednesday 15th May 2024 at 9:00 am

Interview date: Friday 24th May 2024 – Venue to be confirmed.

Appointments are subject to satisfactory Safer Recruitment checks, including a Disclosure and Barring Service (DBS) check where appropriate to the role.

ID: 1181