

Family Action celebrates volunteers in Carlisle

Carlisle, UK - Family Action held a special event in Carlisle this week, to celebrate the prestigious 'Investing in Volunteers Accreditation'.

Family Action is a national charity dedicated to supporting thousands of families in Cumbria and across the country through change, challenge, and crisis, by providing a wide range of practical, emotional and financial support.

The 'Investing in Volunteers Accreditation' is a national quality standard for excellence in volunteer management. Family Action's accreditation for its work with volunteers in Carlisle highlights the commitment to providing an exceptional volunteer experience for all those who give their time to support families.

To celebrate this achievement and to honour the invaluable contributions of its volunteers, Family Action held a special event at People First in Carlisle. The event was a heartfelt thank you to the charity's volunteers, as well as a recognition of the hard work and dedication of all the volunteer and engagement workers.

Emma Scott, Operational Manager at Family Action, expressed her gratitude towards the volunteers. She said: "Our volunteers play a crucial role in the work we do, and we are incredibly grateful for their dedication and passion. This event is a small token of our appreciation for their role in supporting the families we work with."

The event provided an opportunity for volunteers and their immediate families to come together and celebrate the impact of their work. Attendees gained insight into the importance of volunteers and the difference that their efforts make in the community.

Volunteer, Natalie Armstrong, said: "Thank for a lovely evening. It is nice to volunteer somewhere that really values what volunteers do and to feel appreciated. It was lovely to meet some of the other volunteers and hear about what they do within Family Action."

Volunteer, Jade Churchill, added: "I thought the event was super lovely and the atmosphere was great! It made it all really special to get an award for what we are doing."

Emma Scott adds: "The process of achieving the 'Investing in Volunteers Accreditation' was a collaborative effort, with volunteers actively participating and sharing their experiences. This accreditation demonstrates Family Action's commitment to equipping, supporting, and empowering our volunteers to deliver their work effectively and we are grateful for the ongoing dedication and commitment of all our volunteers."

For more information about Family Action and our volunteer opportunities, please visit [Family Action Cumbria](#)

If you are interested in volunteering for Family Action in Carlisle contact, Volunteer & Engagement Worker, Stefanie McKnight via email stefanie.mcknight@family-action.org.uk.

If you are in need of support visit the [Family Action](#) website for more information, or call the FamilyLine helpline, 24/7, for free, on 0808 802 6666 or text: 07537 404 282.

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**Notes To Editors
About Family Action**

Family Action is a national charity committed to building stronger families and brighter lives. Since the charity was founded in 1869, we have continued to help children and families overcome the challenges they face through a wide range of practical, emotional and financial support. Today we work with more than 60,000 families in over 170 community-based services, as well as supporting thousands more through our national helpline, FamilyLine, which offers free and immediate support to adult family members and national schemes like the National School Breakfast Programme.

We help families and individuals to manage their mental health and wellbeing, working with families to reduce the impact of social isolation, poverty, addiction and other significant sources of stress and pressure. We also support families affected by adoption, special guardianship, separation, special educational needs, disability, domestic violence and sexual abuse. In addition, we provide thousands of welfare and educational grants every year to people in financial crisis.

For further information, please visit our website at www.family-action.org.uk

Registered charity number: 264 713

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